Rain showers, particularly when heavy and continuous, result in large volumes of stormwater.

1. Gutters or down pipes should allow stormwater to drain naturally.
2. Domestic waste water should be disposed of in the correct outside drains.
3. Stormwater can be correctly directed and drained into the stormwater drain and so into the stormwater system.
4. Stormwater and sewer systems are two different and separate systems.
5. Paving should be correctly sloped to drain stormwater naturally from your property.
6. The sewer system is designed to provide for the drainage of sewage and domestic waste water.
7. With acceptable volumes of domestic waste water in the sewer system, the waste water treatment works is able to effectively treat the waste water.
8. Trees and shrubs planted far from the sewer pipes will not result in roots getting into pipes, and there will be fewer breaks, blockages and sewage overflows.
9. Stormwater naturally drained through the stormwater system, and domestic waste water properly treated by the waste water treatment works, does not pollute our rivers or pose a health hazard.

Storm water is classified as water from the roofs of our houses and streets that runs into rivers during rainfall. This type of water is not treated in any way.

Report blockages and overflows to:
012 358 9999 or Toll Free: 080 1111 556