Rain showers, particularly when heavy and continuous, result in large volumes of stormwater.

Gutters or down pipes directed or connected to the wrong outside drains results in stormwater getting into the sewer system.

Domestic waste water should be disposed of in outside drains.

Stormwater in the sewer system results in overflows at manholes, outside drains and, in severe cases, at shower outlets inside your house.

Overflowing sewage can get into the stormwater drain and into the stormwater system.

The stormwater and sewer systems are two different and separate systems. Sewage overflowing into the stormwater system results in the pollution of rivers.

Paving sloped towards drains can result in stormwater getting into the sewer system.

It is a health hazard if sewage overflows onto your property.

Sewage overflow pollutes our rivers.

Stormwater getting into the sewer system causes problems at the waste water treatment works.

Roots from trees and shrubs planted near sewer pipes result in pipe breaks, blockages and sewage overflows.

Polluted rivers are a health hazard.

Storm water is classified as water from the roofs of our houses and streets that runs into rivers during rainfall. This type of water is not treated in any way.

Report blockages and overflows to: 012 358 9999 or Toll Free: 080 1111 556