SANITATION

Good sanitation practices can be beneficial to your health and can help promote the living standards of other members of your community.

Blockages are mainly caused by the following:

- Dumping solid waste in manholes
- Deliberately blocking or damaging sewers
- Disposing rags or paper in sewers
- Making illegal connections to sewers
- Disposing leftover food and engine oil in sewers
- Allowing cutlery, sand and other objects in sewers

Correct use of the sanitation system:

Help maintain the sanitation system by doing the following:

- Use a toilet facility for relieving yourself.
- Use a rubbish bin for household waste.
- Dispose of domestic waste water in outside drains.

CONTACT NUMBERS

- No water supply, burst water pipes, leaking meters and blocked sewers: 012 358 2111 / 9999 or 080 111 556 (toll free)
- Illegal connections: 012 358 9062
- Non-payment: 012 358 8514
- Industrial effluent enquiries: 012 358 9067/9078/9999
- Pollution spill response service: 012 358 9067/9078/9999
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Use the toilet correctly:

- Don’t use the toilet for things it was not meant for. Toilets should not be used as rubbish bins for items such as cigarettes, tissue paper, hair and sweet papers, or for any other domestic waste. Put your rubbish where it belongs – in the rubbish bin.
- Reduce the water used per toilet flush. Every time you flush, about 11 litres of water is used. A family of four who flush a toilet with an 11-litre flush 16 times a day will use altogether 176 litres of water a day.

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