



Tshwane Water and Sanitation Account

The aim is to provide the water and sanitation consumer with sufficient information to understand their municipal water and sanitation account. According to the water tariff regulations gazetted by the Department of Water Affairs (DWA), all domestic consumers who are provided with a full water supply service should be charged stepped tariffs.

The consumer must pay for municipal water services supplied by the City of Tshwane (CoT) for drinking, ablution and culinary purposes. Sanitation charges should be based on the volume of water consumed.

Explanation of an example of a municipal water and sanitation account

- Contact numbers, email and postal address of the City of Tshwane.
- Tax invoice number.
- Date of account.
- Name and address of consumer.
- Account number.
- Identity document number of consumer/registration no of cc.
- Period in which water and electricity meter reading was taken (linked to submission date for meter readings).
- Stand or erf number.
- Township or suburb name.
- Number of days of water and electricity meter reading.
- Street address.
- Sectional title scheme if applicable.
- Sectional title scheme unit number if applicable.
- Water meter reading unit number.
- Group account number if applicable.
- Deposit amount.
- Guarantee date if applicable.
- Guarantee amount.
- Giskey – computer – allocated area code.
- Business partner /client number.
- Balance brought forward – the previous month's invoice amount.
- Payment amount received.
- Subtotal (A) – amount owing or if paid the amount is zero.
- Amount owing for property rates.
- Amount owing for waste management.
- Amount owing for electricity.
- Amount owing for water.
- Amount owing for sanitation.
- 14% VAT on services.
- Total amount owing (B).
- Total amount owing (A+B).
- Amounts owing (current and for longer than 30,60 or 90 days).
- Due date for payment.
- Total amount payable.
- Stub that must accompany payment, payment details.
- City of Tshwane's VAT registration number.
- Methods of payment available.

Page 1

TAX INVOICE: 262500995958
Issued: 06/04/11

Tel: 012 358 9999
Fax: 012 359 6111
E-Mail: customercare@tshwane.gov.za
Address: P O Box 408 | Pretoria | 0001

1 Tel: 012 358 9999
2 City of Tshwane logo
3 TAX INVOICE: 262500995958
4 SURNAME, INITIAL
POSTAL ADDRESS
SUBURB
POSTAL CODE
5 Account No. XXXXXXXXXX
6 XXXXXXXXXXXXXXX
7 Account for
8 Stand no. 000000
9 Township XXXXXXXXXXXXX
10 Days 31
11 Address XXXXXXXXXXXXXXXXXXXX
12 Unit no. XXXXXXXXXXXXX
13 Sectional title scheme
14 Meter reading unit
15 Group account
16 Deposit 300.00
17 Guarantee date 20/07/05
18 Guarantee 0.00
19 GISKEY: BP:
20 BP:
21 Balance Brought Forward
22 Payment (Thank You)
23 Sub Total (A)
24 Property Rates
25 Waste Management
26 Water
27 Sanitation
28 VAT 14% on services of R234.66
29 Total Current Levy (B)
30 Total Current Levy (B)
31 TOTAL AMOUNT PAYABLE (A+B)
32 90 Days
33 90+ Days
34 DUE DATE 28/04/11
35 Final date for payment 28/04/11
36 CITY OF TSHWANE VAT REG NO 4000142267
37 Standard Bank, First National Bank, ABSA, NEDBANK

DATE	DETAILS	(R) Amount (excl. VAT)	(R) VAT	(R) Amount (incl. VAT)
07/03/11	Balance Brought Forward	226.55	0.00	226.55
28/03/11	Payment (Thank You)	-242.60	0.00	-242.60
06/04/11	Sub Total (A)	-16.05	0.00	-16.05
06/04/11	Property Rates	60.61	0.00	60.61
06/04/11	Waste Management	28.96	4.06	33.02
06/04/11	Water	129.37	18.11	147.48
06/04/11	Sanitation	76.33	10.69	87.02
06/04/11	VAT 14% on services of R234.66	0.00	32.85	32.85
06/04/11	Total Current Levy (B)	295.27	32.85	328.12
TOTAL AMOUNT PAYABLE (A+B)		279.22	32.85	312.00

90 Days	90+ Days	Total charge (excluding VAT)	Total VAT	Total charge (including VAT)
0.00	0.00	279.22	32.85	312.00

THIS STUB MUST ACCOMPANY PAYMENT

Name: _____ Final date for payment: 28/04/11 Account no: _____ 312.00

Please use this Ref. No. when making Bank Payments
Ref. no: >>>>> 9 1945 100448475 0

TAX INVOICE: 262500995958

CITY OF TSHWANE VAT REG NO 4000142267

Page 2

Account No. XXXXXXXXXX

Page 2 of 2

DATE	ICONS	DETAILS	(R) AMOUNT (excl. VAT)	(R) VAT	(R) AMOUNT (incl. VAT)
07/03/11		Balance Brought Forward	226.55	0.00	226.55
28/03/11		Payment (Thank You)	-242.60	0.00	-242.60
28/03/11		Sub Total (A)	-16.05	0.00	-16.05
06/04/11		Property Rates			
		Residential Other			
		Market Value: 150000.00 Tariff: 0.0111900 Imperm. Value: 15000.00 Valuation Rebate: 35000.00			
		2011/04 Market Value - Imperm. Value x Tariff + 12	125.89	0.00	125.89
		Less: Valuation Rebate X Tariff = 12	-32.64	0.00	-32.64
		Less: Domestic Rebate of 35%	-32.64	0.00	-32.64
06/04/11		Waste Management			
		City cleaning charge: domestic City Cleaning Charge	14.48	2.03	16.51
		Waste removal charge: domestic Waste Removal Charge	14.48	2.03	16.51
06/04/11		Water			
		Reading dates: Curr 05/04/11 Prev 06/03/11 (31 days)			
		Meter: 35221806(Actual) Curr: 684 Prev: 665 Cons: 19 KL			
		Water charge Scale B: Domestic	129.37	18.11	147.48
06/04/11		Sanitation			
		Reading dates: Curr 05/04/11 Prev 06/03/11 (31 days)			
		Meter: 35221806(Actual) Curr: 684 Prev: 665 Cons: 19 KL			
		Sanitation: Wastewater Domestic	76.33	10.69	87.02
06/04/11		VAT			
		VAT 14% on services of R234.66	0.00	32.85	32.85
		Total Current Levy (B)	295.27	32.85	328.12
Total Amount Payable (A+B)			279.22	32.85	312.00

- Account number.
- Balance and payments received.
- Zoning or property.
- Valuation of property.
- Rebate – stand not empty.
- Cleaning of streets.
- Rubbish removal.
- Period when meter was read.
- Device number.
- Indication if Actual or Estimated reading is given.
- Reading (previous and current reading).
- Consumption units.
- Scales A-E:
A - Agricultural holdings and farm portions for residential purposes excluding consumers under scale C.
B - Single dwelling-houses.
C - Flats, town houses and other sectional title developments on stands with more than two dwellings.
D - All consumers who do not fall under scale A,B, C and E
E - Homes for the aged and retirement centres.
- Graphs displaying previous months' consumption.
- Charges for the conveyance and purification of domestic effluent. Scales A-E
- 14% VAT only payable on services (not applicable on Property Rates).

Public Works and Infrastructure Development

Water and Sanitation: 012 358 2111 / 9999 or 080 1111 556

Water Quality: drinkingwater@tshwane.gov.za • Customer Care: customercare@tshwane.gov.za • Water Admin: wateradmin@tshwane.gov.za

www.tshwane.gov.za City of Tshwane | Official (Page)