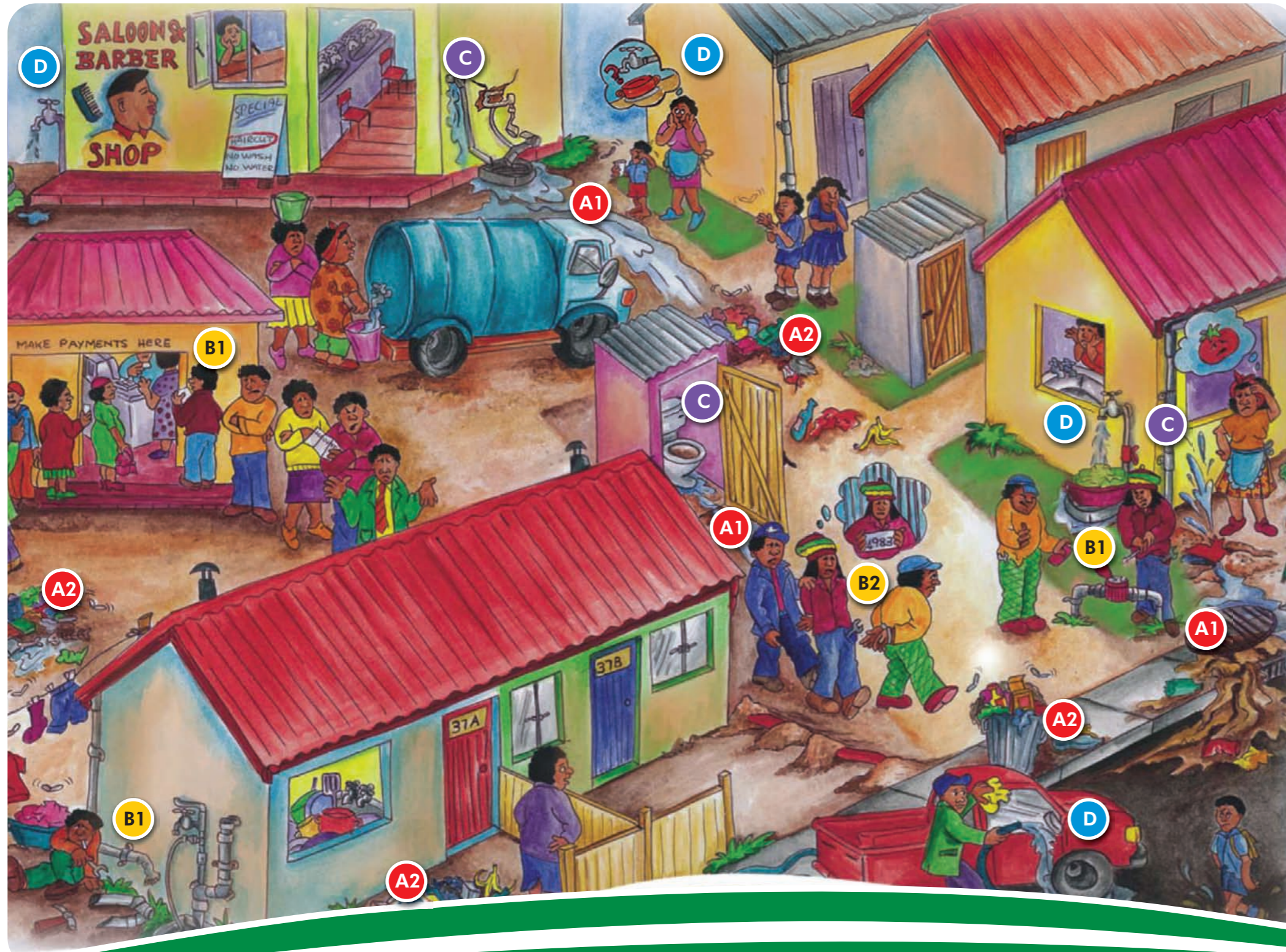


WATER CONSERVATION



CONSUMER RESPONSIBILITIES

Protecting water resources, practicing good health & hygiene habits and paying for water used is part of your responsibilities as a consumer.

Do not pollute your drinking water

- A1** • Overflowing sewage systems: When people dump solid waste into toilets and drains, the sewage system gets blocked and overflow. Blockages cost a lot of money to clear and cause residential areas to become unhealthy.
- It is only through the cooperation and commitment as consumers that the Water and Sanitation Division can operate and maintain an efficient water and sanitation infrastructure.

- A2** Rubbish left lying around on the ground pollutes water and can kill animals.

Do not connect illegally

- B1** A person who has an illegal connection and does not pay for water, places a burden on other members of the community who pay. Paying members subsidise those with illegal connections.

- B2** Illegal water consumers will be prosecuted and fined.

Repair and report your leaks

- C** All leaks must be reported and repaired to minimise the loss of water. Remember, the Council's responsibility stops at the water meter.

Be waterwise

- D** • Every drop counts! All consumers need to help by saving water in their homes.
- Reduce your daily usage of water.
- Reuse water whenever possible
- Repair leaking pipes, taps & toilet systems.

REPORTING - 012 358 9999 / 080 1111 556

No water supply; Water pipe bursts
Leaking meters; Blocked street sewers

Illegal water connections - 012 358 9060
Non payment - 012 345 8514
Account enquiries - 012 358 9999