

CITY OF TSHWANE METROPOLITAN MUNICIPALITY

TENDER NUMBER:

RTD 14 2022/23

TENDER DESCRIPTION:	TENDER FOR THE SUPPLY, DELIVERY AND OFFLOADING OF LUBRICANTS AND GREASES FOR CITY OF TSHWANE'S BUSES AS AND WHEN REQUIRED FOR A PERIOD OF 3 YEARS
	LICABLE)

Prepared by: City of Tshwane Metropolitan Municipality Tshwane House 320 Madiba Street Pretoria 0002

Tel: 012 358 9999

BID CLOSING DATE

16 FEBRUARY 2023

Only bidders registered on the central supplier database (CSD) and with a CSD number will be considered for this tender, as this is a requirement from the National Treasury.

Bidders are required to submit electronic copies of the bid either by memory stick/USB flash drive/CD/DVD together with the hard copy of the Bid/Proposals



CITY OF TSHWANE METROPOLITAN MUNICIPALITY

DEPARTMENT: ROAD AND TRANSPORT

Bids are hereby invited from suppliers for the following bid:

Bid number	Description	Department	Contact person	Compulsory briefing session	Closing date
RTD 14 2022/23	TENDER FOR THE SUPPLY, DELIVERY AND OFFLOADING OF LUBRICANTS AND GREASES FOR CITY OF TSHWANE'S BUSES AS AND WHEN REQUIRED FOR A PERIOD OF 3 YEARS	Road and Transport	Stoffel Setshogoe stoffels@tshwane.gov.za (012) 358 0244	N/A	16 February 2023 at 10:00

Bidders are required to submit electronic copies of the bid either by memory stick/USB flash drive/CD/DVD together with the hard copy of the Bid/Proposals. The document is downloadable on the e-tender portal. Each quotation shall be enclosed in a sealed envelope that bears the correct identification details and shall be placed in the tender box located at:

City of Tshwane Metropolitan Municipality Tshwane House 320 Madiba Street Pretoria CBD 0002

Documents must be deposited in the bid box not later than 10:00 on 16 February 2023 when bids will be opened in public.

Bidders must contact the following officials for any enquiries:

- Technical enquiries: Stoffel Setshogoe (<u>stoffels@tshwane.gov.za</u> or 012 358 0244)
- Supply chain enquiries: Lukkie Thobejane-Selowe (<u>lukkiet3@tshwane.gov.za</u> or 012 358 6282)

The validity period for the tender after closure is 90 days. CoT shall have right and power to extent any tender validity period beyond any initial validity period set and subsequent extensions. SCM shall ensure that an extension of validity is requested in writing from all bidders before the validity expiry date. Extension of validity shall be finalised while the quotations/bids are still valid.

Bids received after the closing date and time will not be considered. The City of Tshwane does not bind itself to accept the lowest or any other bid in whole or in part.

INDEX

Number	Details	Document	Page
1.	Very important notice on disqualifications		
2.	Certificate of authority for signatory		
3.	Scope of work		
4.	Pricing schedule		
5.	Invitation to bid	MBD 1	
6.	Pricing schedule: Firm prices (purchases)	MBD 3.1	
7.	Pricing schedule: Non-firm prices (purchases)	MBD 3.2	
8.	Declaration of interest	MBD 4	
9.	Declaration for procurement above R10 million (all applicable taxes Included)	MBD 5	
10.	Preference points claimed form	MBD 6.1	
11.	Contract form: purchase of goods/works	MBD 7.1	
12.	Declaration of past supply chain management practice	MBD 8	
13.	Certificate of independent bid determination MB		
14.	General conditions of contract		
15.	Service-level agreement		
		•	<u> </u>
LIST OF	RETURNABLE DOCUMENTS THAT SHOULD FORM PAR	T OF BID DOCUM	MENT
16.	Company registration certificate		
17.	Rates and taxes or lease agreement		
18.	Clearance certificate or unique PIN		
19.	BBBEE certificate		
20.	CSD summary report		

VERY IMPORTANT NOTICE ON DISQUALIFICATIONS

A bid that does not comply with the peremptory requirements stated hereunder will be regarded as not being an "acceptable bid", and such a bid will be rejected. An "acceptable bid" means any bid which, in all respects, complies with the conditions of the bid and the specifications as set out in the bid documents, including the conditions as specified in the Preferential Procurement Policy Framework Act, 2000 (Act 5 of 2000) and related legislation as published in Government Gazette 22549, dated 10 August 2001, in terms of which provision is made for this policy.

- 1. If any pages have been removed from the bid document and have therefore not been submitted or if a copy of the original bid document has been submitted.
- 2. If the bid document is completed using a pencil. Only black ink must be used to complete the bid document.
- 3. The bidder attempts to influence or has in fact influenced the evaluation and/or awarding of the contract.
- 4. The bid has been submitted after the relevant closing date and time.
- 5. If any bidder who, during the last five years, has failed to perform satisfactorily on a previous contract with the municipality, municipal entity or any other organ of state after written notice was given to that bidder that performance was unsatisfactory.
- 6. The accounting officer must ensure that, irrespective of the procurement process followed, no award may be given to a person -
- (a) who is in the service of the state:
 - if that person is not a natural person, of which any director, manager, principal (b) shareholder or stakeholder is a person in the service of the state; or
 - (c) who is an advisor or consultant contracted to the municipality in respect of a contract that would cause a conflict of interest.
- 7. Bid offers will be rejected if the bidder or any of his/her directors are listed on the Register of Bid Defaulters in terms of the Prevention and Combating of Corrupt Activities Act, 2004 (Act 12 of 2004) as a person prohibited from doing business with the public sector.
- 8. Bid offers will be rejected if the bidder has abused the City of Tshwane supply chain management system.
- Э

9.	Failure to complete and sign the certificate of independent determination or disclosure
	of wrong information.
Failure	e to comply with the above will lead to immediate disqualification.
Bidde	r

CERTIFICATE OF AUTHORITY FOR SIGNATORY

Status of concern submitting tender (delete whichever is not applicable):

COMPANY/PARTNERSHIP/ONE-PERSON BUSINESS/CLOSE CORPORATION/JOINT VENTURE

A. COMPANY

If the bidder is a company, a certified copy of the resolution of the board of directors that is personally signed by the chairperson of the board, authorising the person who signs this bid to do so and to sign any contract resulting from this bid, and any other documents and correspondence in connection with this bid or contract on behalf of the company, must be submitted with this bid.

An example is shown below: By resolution of the board of directors on 20....., Mr/Ms has been dulv authorised to sign all documents in connection with Bid Number SIGNED ON BEHALF OF THE COMPANY: IN HIS/HER CAPACITY AS DATE: SIGNATURE OF SIGNATORY: 1. WITNESSES:

B. PARTNERSHIP

The following particulars in respect of every partner must be furnished and signed by every partner:

Full name of partner		G
		the business trading as, hereby authorise to sign this bid as well as any
	e bid and any other do	ocuments and correspondence in
Signature		Signature
Date	Date	Date
C. ONE-PERSON BU	SINESS	
	the sole owner o	, hereby f the business trading as
Signature	Date	

D. CLOSE CORPORATION

In the case of a close corporation submitting a bid, a certified copy of the founding statement of such corporation shall be included with the bid with a resolution by its members, authorising a member or other official of the corporation to sign the documents and correspondence in connection with this bid or contract on behalf of the company.

An example is show	vn below:				
signature appears	e members at the me , Mr/Ms below, has been Number	duly authorised		, who	ose
SIGNED ON BEHA	LF OF THE CLOSE	CORPORATION	:		
IN HIS/HER CAPA	CITY AS:				
DATE:					
SIGNATURE OF S	IGNATORY:				
WITNESSES:	1				
	2				

E. CERTIFICATE OF AUTHORITY FOR JOINT VENTURES

This returnable schedule is to be completed by joint ventures.

We, the undersigned, are submitting this bi	d offer in joint venture and hereby authorise
Mr/Ms	, authorised signatory of the
company	, acting in the capacity of the
lead partner, to sign all documents in con	nection with the bid offer and any contract
resulting from it on our behalf.	•

NAME OF FIRM	ADDRESS	DULY AUTHORISED SIGNATORY	
Lead partner		Signature: Name: Designation:	
		Signature: Name: Designation:	
		Signature: Name: Designation:	
		Signature: Name: Designation:	

ROADS & TRANSPORT DEPARTMENT

TENDER FOR THE SUPPLY, DELIVERY AND OFFLOADING OF LUBRICANTS AND GREASES FOR CITY OF TSHWANE'S BUSES AS AND WHEN REQUIRED FOR A PERIOD OF 3 YEARS

BID NUMBER: RTD 14 2022/23

1. INTRODUCTION AND PURPOSE

The purpose of this tender is for appointment of a service providers for the supply, delivery and offloading of lubricants and greases for the Tshwane Bus Services (TBS) to ensure efficient and uninterrupted performance of bus maintenance duties.

2. BACKGROUND

TBS has a total running fleet of 254 buses comprising of 220 single decks, 34 double decks including one open top bus used mainly for promotional events. These fleets of vehicles were manufactured in different years by two different manufactures being MAN and Mercedes-Benz. TBS must improve customer service and improvement in operational reliability and consistency of service. The continuous maintenance of buses is important and requires a proper planned maintenance to be adhered to, according to the original equipment manufacturer (OEM) specifications.

3. PROJECT SCOPE

This tender provides for the supply, delivery and off-loading of the Municipality's requirements of various items of lubricating oils and greases for use of Tshwane Bus Services.

The tender shall be awarded as whole

The scope of the work includes the supply, delivery and offloading of:

ITEM 1: CRANKCASE OIL: SYNTHETIC DIESEL ENGINES OIL, ROBUST M3277 SAE 10W-40, Synthetic diesel Engine Oil is an ultra-high-performance SAE 10W-40, synthetic based, heavy duty diesel engine crankcase oil. It exceeds the highest performance requirements of the latest generation of high-performance diesel engines as per OEM warranty specifications.

ITEM 2: CRANKCASE OIL: MONOGRADE ENGINE OIL DIESEL ENGINES SAE 40 SAE 40 recommended for use of a naturally aspirated diesel engines fitted in commercial vehicles.

ITEM 3: TRANSMISSION OIL: ZF ECO FLUID

Automatic Transmission Fluid for (Zahnradfabrik Friedrichshafen) ZF EcoLife Transmissions. The combination of a base oil based on Extra High Viscosity Index (XHVI) synthesis technology with a specially balanced additive package ensures excellent oxidation stability and a constant coefficient of friction.

ITEM 4: TRANSMISSION OIL: VOITH

Premium Performance ATF for automatic transmission in heavy vehicles. Outstanding base oil quality for optimal cold temperature properties and high ageing stability. Durable friction properties such as self-excitation instability, a reduction in friction holding torque during engagement and resonance caused by periodic pressure oscillations for excellent shift performance.

<u>ITEM 5: Automatic Transmission Fluid: Power steering systems</u> A high-quality automatic gearbox oil consisting of refined base oils with solvents.

ITEM 6: REAR AXLE AND GEAR OIL SAE 75W90

Multipurpose hypoid gear lubricant containing Sulphur-phosphorus EP (Extreme Pressure) additives developed to meet the rigorous demands of commercial-fleet drive axles and final drives. It is designed to provide excellent year-round performance and protection in automotive gear applications over a very wide temperature range and under extended drain operation. The Oil change interval is every 120 000 km or 2 year whichever comes first.

ITEM 7: REAR AXLE AND GEAR OIL SAE 85W140

Recommended for use in spiral bevel and hypoid differentials, power dividers, and oillubricated steering axle wheel bearings.

ITEM 8: GREASE: LITHIUM COMPLEX CHASSIS/WHEEL BEARING GREASE NLGI-3

Lithium Complex Grease NLGI 3, developed for the lubrication all anti-friction and plain bearings for industrial as well as automotive applications. The grease is, because of its exceptional performance, suitable for extended relubrication intervals and a Temperature range: -30°C to +120°C, Max. +130°C.

ITEM 9: GREASE: LITHIUM BASED GENERAL PURPOSE NLG-2

lithium-based, general purpose industrial grease containing 3% molybdenum disulphide and is of a NLGI No. 2 consistency. Suitable for use at operating temperatures between -20°C and 130°C.

ITEM 10: ANTI- CORROSION AND ANTI-FREEZE LIQUID

Premix Antifreeze is ethylene glycol based and incorporates powerful additive technology to ensure year-round protection against high temperature corrosion as well as freezing protection down to -37°C.It is prediluted with pure de-ionized water.

ITEM 11: PNEUMATIC OIL / AIR TOOL OIL ISO 22

Premier quality air tool oil of naturally low viscosity at 40° Celsius mm²/second intended for the lubrication of pneumatic tools, hydraulic systems, valves, and associated equipment. Blended with inhibitors to minimize thermal degradation and foaming and protect against corrosion and deposit formation. The oil is formulated to ensure rapid formation of a mist for lubrication of downstream pneumatic equipment.

ITEM 12: HYDRAULIC OIL ISO 32

High quality anti-wear hydraulic fluid formulated for use in high pressure stationery and mobile hydraulic systems. Incorporates zinc phosphate additive technology. Suitable for: Rotary Screw, Vane & Reciprocating Compressor.

3.1 TECHNICAL SPECIFICATION

ITEM NUMBER AND DESCRIPTION	REQUIREMENT/STANDARDS
ITEM 1: CRANKCASE OIL: SYNTHETIC DIESEL ENGINES OIL.	Mercedes Benz Sheet 228.3 Volvo VDS 3 M 3277,
SAE 10W-40	MB 228.5
	ACEA E7-04
	E4-99
	API CI-4
	SANS 1843
ITEM 2: CRANKCASE OIL: MONOGRADE ENGINE OIL DIESEL ENGINES. (No Recycled oil will be Accepted)	HD 40 (API). Classification= CF/SF, CD- Sulphated Ash% m/m=1.0 Mercedes Benz Sheet 228.3
SAE 40 Only virgin engine oil will be accepted	
ITEM 3: AUTOMATIC TRANSMISSION OIL: ZF ECO FLUID	ZF TE-ML 09, 11, 14 ZF TE-ML 04D, 14C, 16M, 16S, 20C, 25C (ZF001797) MAN 341 Type Z-2, MB 235.5, and API GL-4.

ITEM 4: AUTOMATIC TRANSMISSION FLUID 5500:	MAN 339 TYPE V1/V2/Z3/Z12		
TRANSWISSION FLUID 5500.	MB-APPROVAL 236.9		
	VOITH 150.014524.xx		
	VOLVO 97341		
	ZF TE-ML 04D, 14C, 16M, 16S, 20C, 25C (ZF001797)		
ITEM 5: TRANSMISSION OIL:	Mercedes-Benz 236.6		
DEXTRON II Power Steering	ZF TE-ML 09, 11, 14		
Systems	M 3277		
	MAN 339 TYPE V1/V2/Z3/Z12		
ITEM 6: REAR AXLE AND	API GL-4		
DIFFERENTIAL GEAR OIL	MIL-L-2105D		
SAE 75W90	MAN 342 Type M-2,		
	MB 235.6		
	API GL-5.		
	ZF TE-ML 05C,12C		
ITEM 7: REAR AXLE AND DIFFERENTIAL GEAR OIL	API GL-4		
DIFFERENTIAL GEAR OIL	MIL-L-2105D		
CAE 05\M/40	MAN 342 Type M-2,		
SAE 85W140	MB 235.6		
	API GL-5.		
	ZF TE-ML 05C,12C		
ITEM 8: GREASE: LITHIUM	LITHIUM COMPLEX		
COMPLEX CHASSIS/WHEEL BEARING GREASE NLGI-3	Operating Temperatures from		
	30 °C to 150 °C (continuous rating)		
	Must possess EP 2 (extreme- pressure) load-carrying properties		
ITEM 9: GREASE LITHIUM BASED	LITHIUM BASED		
GENERAL PURPOSE NLGI-2	NLGI-2		
1	1		

ITEM 10: ANTI- CORROSION AND	MAN 324 NF	
ANTI-FREEZE LIQUID	RADICOOL NF PREMIX MAN 324	
ITEM 11: PNEUMATIC OIL / AIR TOOL OIL	AFNOR NFE 48-603; ISO 11158 HV; GM LS-2; Eaton 03-401-2010 supersedes Vickers I-286-S	
ISO 22	M-2950-S	
130 22	DIN 51524 Part III	
ITEM 12: HYDRAULIC OIL	DIN 51524 Part 2 (HLP) & Part 3 (HVLP)	
ISO 32	GM LS2	
100 02	ISO 11158 Categories HM and HV	
	ASTM D 6158 Type HM and HV	
	Afnor NF E 48-603 HM and HV	
	US Steel 126 and 127	
	Cincinnati P-68, P-69, P-70	
	Denison HF-0, HF-1 and HF-2	
	Eaton 694 for 35VQ25A (formerly M- 2950 and I-286-S)	

3.2 WARRANTY

The supplier warrants that the goods supplied under the contracts are new, unused, of the most recent or current model, and that they incorporate all recent improvements in design and material unless provided otherwise in the contract. The supplier further warrants that all goods supplied under this contract shall have no defect, arising from design, materials or workmanship (except when the design and/or material is required by the purchaser's specifications) or from any act or omission of the supplier, that may develop under normal use of the supplied goods in the condition prevailing I the country of destination.

Warranty claims due to defects expire upon conclusion of the twelve (12) months from the period of use.

3.3 GENERAL SPECIFICATIONS

- The products should be supplied in the 210-litre drum for oils, 20 litre drum for coolant 20 kg drum for grease and 5 litre bottles for hydraulic fluid packages
- The successful tenderer is required to carry stock of 1000L of oils, 500L of coolant, 100kg of grease and 25L of hydraulic fluid of all items to enable speedy delivery, within the specified delivery period.
- The Municipality does not guarantee purchasing these items or any quantities thereof.

4 DELIVERABLES

The successful bidder must submit a comprehensive project schedule that clearly indicates the deliverable milestones, costs, time frames, delivery dates and progress reports.

Tenderers will have to include cost for the supplying of lubricants which will include travelling costs to be priced where applicable in the price schedule.

Appointed supplier must deliver within 15 working days after receiving official purchase order.

The city reserves the right to periodically test the delivered items.

5 STAGES OF EVALUATION

Stage 1: Administrative Compliance Stage 2: Mandatory Requirements Stage 3: Preferential Points System

Stage 4: Local Content

6 ADMINISTRATIVE COMPLIANCE

All the bids will be evaluated against the administrative responsiveness requirements as set out in the list of returnable documents.

7 MANDATORY REQUIREMENTS

The bidder shall comply with the following mandatory requirements by submitting proof of the following below mentioned items (failure of which will result in disqualification):

 The products offered must comply with the required specifications in all respects from Accredited Oil Refinery Certification of accreditation ISO/IEC 17025(Petrochemical testing) and ISO 14001 Environmental Management System

- Occupational Health and Safety Act (Act 85 of 1993): Letter of good standing from Department of Labour.
- Material Safety Data Sheet (MSDS) for each product offered will be required.
 - 1. Crankcase Oil: Synthetic Diesel Engines Oil. SAE 10W-40
 - 2. Crankcase Oil: Monograde Engine Oil Diesel Engines. SAE 40
 - 3. Automatic Transmission Oil: ZF Eco Fluid
 - 4. Automatic Transmission Fluid 5500
 - 5. Transmission Oil: Dextron II Power Steering Systems
 - 6. Rear Axle and Differential gear Oil SAE 75W90
 - 7. Rear Axle and Differential gear Oil SAE 85W140
 - 8. Grease: Lithium Complex Chassis/Wheel Bearing Grease NLGI-3
 - 9. Grease Lithium Based General Purpose NLGI-2
 - 10. Anti- Corrosion & Anti-Freeze Liquid
 - 11. Pneumatic Oil / Air Tool Oil
 - 12. Hydraulic oil
- All product items should carry a minimum guarantee or warranty of 12 months. Details of the relevant warranty (terms and conditions) of the components to be provided by the bidder with the tender document, or the signed warrantee letter of the registered Supplier.
- Below materials offered in terms of this Tender shall comply with the latest relevant Codes of the South African National Standards (SANS) and the following documents should be submitted:
 - o Pneumatic Oil / Air Tool Oil Iso 22
 - o Hydraulic Oil Iso 32

8 TYPE OF AGREEMENT REQUIRED

Service Level Agreement to be completed after the appointment.

9 PREFERENTIAL POINTS SYSTEM

The preferential points 80/20 will be the in terms of the Preferential Procurement Policy Framework Act, 2000 (Act 5 of 2000) Regulations 2017.

- 80 points for price
- 20 points for B-BBEE status (service provider to submit the certified copy of the B-BBEE level rating certificate).

10 VALIDITY PERIOD

The validity period for the tender after closure is 90 days.

11 PRICING SCH5EDULE

N.B. PLEASE NOTE THAT QUANTITY AS INDICATED ON THE PRICING SCHEDULE BELOW UNDER THE COLUMN "ESTIMATED QUANTITY" ARE JUST FOR EVALUATION PURPOSES AND CANNOT BE TAKEN AS FINAL QUANTITIES.

The tender shall be awarded as whole.

The tender will not be considered if all below items are not bided for.

	PRICE (INCL VAT)		R	
VAT @ 1	•		R	
12.	Hydraulic oil PRICE (EXCL VAT)		R	
	Tool Oil	500	Liter	
11.	Anti-Freeze Liquid Pneumatic Oil / Air	1 000	Liter	
10.	NLGI-2 Anti- Corrosion &	5 000	Liter	
9.	Grease Lithium Based General Purpose	800	Kilogram	
8.	Grease: Lithium Complex Chassis/Wheel Bearing Grease NLGI-3	1000	Kilogram	
7.	Rear Axle and Differential gear Oil SAE 85W140	7 000	Liter	
6.	Rear Axle and Differential gear Oil SAE 75W90	7 000	Liter	
5.	Transmission Oil: Dextron II Power Steering Systems	5 000	Liter	
4.	Automatic Transmission Fluid 5500	10 000	Liter	
3.	Automatic Transmission Oil: ZF Eco Fluid	10 000	Liter	
2.	Crankcase Oil: Monograde Engine Oil Diesel Engines. SAE 40	7 000	Liter	
1.	Crankcase Oil: Synthetic Diesel Engines Oil. SAE 10W-40	17 000	Liter	
Item number	Description	Estimated Quantity	Unit Measure	Unit Price (Exclusive of VAT)

PART A

INVITATION TO BID

YOU ARE HEREI MUNICIPALITY	BY INVITED TO BII	FOR REQUIRE	MENT	S OF THE C	ITY OF TSH	VANE		
BID NUMBER:	RTD 14 2022/23	CLOSING DATE:	16 F 202	ebruary 3	CLOSING TIME:	10:00		
DESCRIPTION	TENDER FOR TH LUBRICANTS ANI WHEN REQUIRED	D GREASES FOR	CITY	OF TSHWA		S AS AND		
THE SUCCESSF CONTRACT FOR	UL BIDDER WILL I RM (MBD7).	BE REQUIRED TO) FILI	IN AND SIG	GN A WRITTE	EN		
DEPOSITED IN T	BID RESPONSE DOCUMENTS MAY BE DEPOSITED IN THE BID BOX SITUATED AT (STREET ADDRESS)							
City of Tshwane N	Metropolitan Municip	pality						
Tshwane House								
320 Madiba stree	t							
Pretoria								
0002								
SUPPLIER INFO	RMATION							
NAME OF BIDDE	R							
POSTAL ADDRE	SS							
STREET ADDRE	SS							
TELEPHONE NUMBER	CODE		١	NUMBER				
CELLPHONE NUMBER								
FACSIMILE NUMBER	CODE		١	NUMBER				
E-MAIL ADDRES	S			•				
VAT REGISTRATION NUMBER								
TAX COMPLIANO STATUS	TCS PIN:		OR	CSD No:				
B-BBEE STATUS LEVEL VERIFICATION CERTIFICATE ITICK APPLICAB	☐ Yes		SWO	US LEVEL	☐ Yes			
BOX]	I INO							

	S LEVEL VERIFICATION CE UBMITTED IN ORDER TO Q			
ARE YOU THE ACCREDITED REPRESENTATIV E IN SOUTH AFRICA FOR THE GOODS /SERVICES /WORKS OFFERED?	☐Yes ☐No [IF YES ENCLOSE PROOF]		ARE YOU A FOREIGN BASED SUPPLIER FOR THE GOODS /SERVICES /WORKS OFFERED?	☐Yes ☐No [IF YES, ANSWER PART B:3]
TOTAL NUMBER OF ITEMS OFFERED			TOTAL BID PRICE	R
SIGNATURE OF BIDDER			DATE	
CAPACITY UNDER WHICH THIS BID IS SIGNED				
BIDDING PROCEDU DIRECTED TO:	JRE ENQUIRIES MAY BE	_	HNICAL INFORM	NATION MAY BE
DEPARTMENT	Supply Chain Management	CONTACT PERSON		Stoffel Setshogoe
CONTACT PERSON	Lukkie N Thobejane- Selowe	TELEPHONE NUMBER 012 358 0244		012 358 0244
TELEPHONE NUMBER	012 358 6282		SIMILE MBER	n/a
FACSIMILE NUMBER	n/a	EMAIL ADDRESS stoffels@tshwane.gov.z		stoffels@tshwane.gov.za
EMAIL ADDRESS	lukkiet3@tshwane.gov.za			

PART B TERMS AND CONDITIONS FOR BIDDING

1.	BID SUBMISSION	
1.1	BIDS MUST BE DELIVERED BY THE STIPULATED TIME TO THE CORRECT A BIDS WILL NOT BE ACCEPTED FOR CONSIDERATION.	DDRESS. LATE
1.2	ALL BIDS MUST BE SUBMITTED ON THE OFFICIAL FORMS PROVIDED-(NO OR ONLINE	T TO BE RE-TYPED)
1.3	THIS BID IS SUBJECT TO THE PREFERENTIAL PROCUREMENT POLICY FRATHE PREFERENTIAL PROCUREMENT REGULATIONS, 2017, THE GENERAL CONTRACT (GCC) AND, IF APPLICABLE, ANY OTHER SPECIAL CONDITIONS	CONDITIONS OF
2.	TAX COMPLIANCE REQUIREMENTS	
2.1	BIDDERS MUST ENSURE COMPLIANCE WITH THEIR TAX OBLIGATIONS.	
2.2	BIDDERS ARE REQUIRED TO SUBMIT THEIR UNIQUE PERSONAL IDENTIFIC (PIN) ISSUED BY SARS TO ENABLE THE ORGAN OF STATE TO VIEW THE TAPROFILE AND TAX STATUS.	
2.3	APPLICATION FOR THE TAX COMPLIANCE STATUS (TCS) CERTIFICATE OR MADE VIA E-FILING. IN ORDER TO USE THIS PROVISION, TAXPAYERS WILL REGISTER WITH SARS AS E-FILERS THROUGH THE WEBSITE WWW.SARS.	NEED TO
2.4	FOREIGN SUPPLIERS MUST COMPLETE THE PRE-AWARD QUESTIONNAIR	E IN PART B:3.
2.5	BIDDERS MAY ALSO SUBMIT A PRINTED TCS CERTIFICATE TOGETHER WI	
2.6	IN BIDS WHERE CONSORTIA / JOINT VENTURES / SUB-CONTRACTORS ARI PARTY MUST SUBMIT A SEPARATE TCS CERTIFICATE / PIN / CSD NUMBER	
2.7	WHERE NO TCS IS AVAILABLE BUT THE BIDDER IS REGISTERED ON THE C DATABASE (CSD), A CSD NUMBER MUST BE PROVIDED.	ENTRAL SUPPLIER
3.	QUESTIONNAIRE TO BIDDING FOREIGN SUPPLIERS	
3.1	IS THE ENTITY A RESIDENT OF THE REPUBLIC OF SOUTH AFRICA (RSA)?	YES □ NO □
3.2	DOES THE ENTITY HAVE A BRANCH IN THE RSA?	YES \square NO \square
3.3	DOES THE ENTITY HAVE A PERMANENT ESTABLISHMENT IN THE RSA?	YES \square NO \square
3.4	DOES THE ENTITY HAVE ANY SOURCE OF INCOME IN THE RSA?	YES \square NO \square
3.5	IS THE ENTITY LIABLE IN THE RSA FOR ANY FORM OF TAXATION?	YES □ NO □
FO	THE ANSWER IS "NO" TO ALL OF THE ABOVE, THEN IT IS NOT A REQUIREME R A TAX COMPLIANCE STATUS SYSTEM PIN CODE FROM THE SOUTH AFRICA RVICE (SARS) AND IF NOT REGISTER AS PER 2.3 ABOVE.	
T	IB: FAILURE TO PROVIDE ANY OF THE ABOVE PARTICULARS METHE BID INVALID. NO BIDS WILL BE CONSIDERED FROM PERSERVICE OF THE STATE.	
S	SIGNATURE OF BIDDER:	
C	CAPACITY UNDER WHICH THIS BID IS SIGNED:	

DATE:

PRICING SCHEDULE: FIRM PRICES (PURCHASES)

NOTE:

ONLY FIRM PRICES WILL BE ACCEPTED. NON-FIRM PRICES (INCLUDING PRICES SUBJECT TO RATES OF EXCHANGE VARIATIONS) WILL NOT BE CONSIDERED

IN CASES WHERE DIFFERENT DELIVERY POINTS INFLUENCE THE PRICING, A SEPARATE PRICING SCHEDULE MUST BE SUBMITTED FOR EACH DELIVERY POINT

	of Bidder		Bid Number
OFFE	R TO BE VALID FOR	DAYS FROM THE C	CLOSING DATE OF BID.
ITEM NO.	QUANTITY	DESCRIPTION	BID PRICE IN RSA CURRENCY **(ALL APPLICABLE TAXES INCLUDED)
-	Required by:		
-	At:		
-	Brand and Model		
-	Country of Origin		
-	Does the offer comply with t	the specification(s)?	*YES/NO
-	If not to specification, indica	te deviation(s)	
-	Period required for delivery	 *De	livery: Firm/Not firm
-	Delivery basis		
Note:	All delivery costs must be destination.	included in the bid	price, for delivery at the prescribed
**	"all applicable taxes" incluunemployment insurance fu		tax, pay as you earn, income tax skills development levies.

Delete if not applicable

PRICING SCHEDULE: NON-FIRM PRICES (PURCHASES)

NOTE: PRICE ADJUSTMENTS WILL BE ALLOWED AT THE PERIODS AND TIMES SPECIFIED IN THE BIDDING DOCUMENTS.

IN CASES WHERE DIFFERENT DELIVERY POINTS INFLUENCE THE PRICING, A SEPARATE PRICING SCHEDULE MUST BE SUBMITTED FOR EACH DELIVERY POINT

	e of Bidder		Bid number Closing Date
OFFE	R TO BE VALID FOR 90 DAYS	FROM THE CLO	OSING DATE OF BID.
ITEM NO.	QUANTITY DES		BID PRICE IN RSA CURRENCY **(ALL APPLICABLE TAXES INCLUDED)
_	Required by:		
-	At:		
-	Brand and model		
-	Country of origin		
-	Does the offer comply with the	specification(s)?	*YES/NO
-	If not to specification, indicate of	deviation(s)	
-	Period required for delivery		
-	Delivery:	*Firm/Not firm	1
**	"all applicable taxes" includes unemployment insurance fund		

Delete if not applicable

PRICE ADJUSTMENTS

A. NON-FIRM PRICES SUBJECT TO ESCALATION

- IN CASES OF PERIOD CONTRACTS, NON FIRM PRICES WILL BE ADJUSTED (LOADED) WITH THE ASSESSED CONTRACT PRICE ADJUSTMENTS IMPLICIT IN NON FIRM PRICES WHEN CALCULATING THE COMPARATIVE PRICES
- 2. IN THIS CATEGORY PRICE ESCALATIONS WILL ONLY BE CONSIDERED IN TERMS OF THE FOLLOWING FORMULA:

$$Pa = (1 - V)Pt \left(D1 \frac{R1t}{R1o} + D2 \frac{R2t}{R2o} + D3 \frac{R3t}{R3o} + D4 \frac{R4t}{R4o} \right) + VPt$$

Where	e:								
Pa		=	The new esca	alated price t	o be calculated	d.			
(1-V) I	Pt	=		•	ce. Note that F it an escalated	Pt must always b d price.	e the		
D1, D	2	=		. The total of		ansport, clothing, actors D1,D2et	c. must		
R1t, R	R2t	=	_	Index figure obtained from new index (depends on the number of factors used).					
R1o, F	R20	=	Index figure a	at time of bide	ding.				
VPt		=	15% of the original bid price. This portion of the bid price remains firm i.e. it is not subject to any price escalations.						
3.	The fo	llowing	index/indices	must be use	ed to calculate	your bid price:			
	Index	Da	ated	Index D	ated	Index Dated.			
	Index	Da	ated	Index D	ated	Index Dated.			
4.	MENT		FORMULA.			TERMS OF A IOUS FACTORS			

FACTOR (D1, D2 etc. eg. Labour, transport etc.)	PERCENTAGE OF BID PRICE

B. PRICES SUBJECT TO RATE OF EXCHANGE VARIATIONS

1. Please furnish full particulars of your financial institution, state the currencies used in the conversion of the prices of the items to South African currency, which portion of the price is subject to rate of exchange variations and the amounts remitted abroad.

PARTICULARS OF FINANCIAL INSTITUTION	ITEM NO	PRICE	CURRENCY	RATE	PORTION OF PRICE SUBJECT TO ROE	AMOUNT IN FOREIGN CURRENCY REMITTED ABROAD
				ZAR=		
				ZAR=		
				ZAR=		
				ZAR=		
				ZAR=		
				ZAR=		

2. Adjustments for rate of exchange variations during the contract period will be calculated by using the average monthly exchange rates as issued by your commercial bank for the periods indicated hereunder: (Proof from bank required)

AVERAGE MONTHLY EXCHANGE RATES FOR THE PERIOD:	DATE DOCUMENTATION MUST BE SUBMITTED TO THIS OFFICE	DATE FROM WHICH NEW CALCULATED PRICES WILL BECOME EFFECTIVE	DATE UNTIL WHICH NEW CALCULATED PRICE WILL BE EFFECTIVE

ADJUSTMENT PERIODS	DATE FROM WHICH NEW CALCULATED PRICES WILL BECOME EFFECTIVE
1 st Adjustment	After 12 calendar months
2 nd Adjustment	After 24 calendar months

NB: Unless prior approval has been obtained from Supply Chain Management, no adjustment in contract prices will be made

DECLARATION OF INTEREST

- 1. No bid will be accepted from persons in the service of the state¹.
- 2. Any person, having a kinship with persons in the service of the state, including a blood relationship, may make an offer or offers in terms of this invitation to bid. In view of possible allegations of favouritism, should the resulting bid, or part thereof, be awarded to persons connected with or related to persons in service of the state, it is required that the bidder or their authorised representative declare their position in relation to the evaluating/adjudicating authority.

In order to give effect to the above, the following questionnaire must be

	completed and submitted with the bid.
3.1	Full Name of bidder or his or her representative:
3.2	Identity Number:
3.3	Position occupied in the Company (director, trustee, hareholder²)
3.4	Company Registration Number:
3.5	Tax Reference Number:

3.7	The names of all directors / trustees / shareholders members, their individual
	identity numbers and state employee numbers must be indicated in paragraph
	4 below.

VAT Registration Number:

3.8	Are you presently in the service of the state?	YES / NO

3.8.1 If yes, furnish particulars.

(a) a member of -

3.

3.6

- (i) any municipal council;
- (ii) any provincial legislature; or
- (iii) the national Assembly or the national Council of provinces;
- (b) a member of the board of directors of any municipal entity;
- (c) an official of any municipality or municipal entity;
- (d) an employee of any national or provincial department, national or provincial public entity or constitutional institution within the meaning of the Public Finance Management Act, 1999 (Act No.1 of 1999);
- (e) a member of the accounting authority of any national or provincial public entity; or
- (f) an employee of Parliament or a provincial legislature.

¹ MSCM Regulations: "in the service of the state" means to be -

² Shareholder" means a person who owns shares in the company and is actively involved in the management of the company or business and exercises control over the company.

3.9	Have you been in the service of the state for the past twelve months? YES/NO
3.9.1	If yes, furnish particulars
3.10	Do you have any relationship (family, friend, other) with persons in the service of the state and who may be involved with the evaluation and or adjudication of this bid? YES / NO
3.10.1	If yes, furnish particulars
3.11	Are you, aware of any relationship (family, friend, other) between any other bidder and any persons in the service of the state who may be involved with the evaluation and or adjudication of this bid? YES / NO
3.11.1	If yes, furnish particulars.
3.12	Are any of the company's directors, trustees, managers, principle shareholders or stakeholders in service of the state? YES / NO
3.12.1	If yes, furnish particulars.
3.13	Are any spouse, child or parent of the company's directors trustees, managers, principle shareholders or stakeholders in service of the state? YES / NO
3.13.1	If yes, furnish particulars.
3.14	Do you or any of the directors, trustees, managers, principle shareholders, or stakeholders of this company have any interest in any other related companies or business whether or not they are bidding for this contract. YES / NO
3.14.1	If yes, furnish particulars:

4.	Full details of directors	trustees / members	/ shareholders.
4.	Full details of directors i	r trustees / members	/ Shareholde

Full Name	Identity Number	State Employee Number

Signature	Date
Capacity	Name of Bidder

DECLARATION FOR PROCUREMENT ABOVE R10 MILLION (ALL APPLICABLE TAXES INCLUDED)

For all procurement expected to exceed R10 million (all applicable taxes included), bidders must complete the following questionnaire:

1 Are you by law required to prepare annual financial statements *YES / NO

	for auditing?	
1.1	If yes, submit audited annual financial statements for the pas	st
three	years or since the date of establishment if established during	
the pa	ast three years.	
2 Do y	you have any outstanding undisputed commitments	*YES / NO
for mu	unicipal services towards any municipality for more	
than t	hree months or any other service provider in respect	
of whi	ich payment is overdue for more than 30 days?	
2.1 If	no, this serves to certify that the bidder has no	*YES / NO
undis	puted commitments for municipal services	
towar	ds any municipality for more than three months	
or oth	er service provider in respect of which payment	
is ove	erdue for more than 30 days.	
2.2	If yes, provide particulars.	

Has any contract been awarded to you by an organ of state *YES / NO

3

during the past five years, including	particulars of any material	
non-compliance or dispute concernir	ng the execution of such	
contract?		
3.1 If yes, furnish particulars		
4.1 Will any portion of goods or serv	ices be sourced from outside	*YES / NO
the Republic, and, if so, what portion	and whether any portion	
of payment from the municipality / m	unicipal entity is expected to b	е
transferred out of the Republic?		
4.1 If yes, furnish particulars		
CERTIFICATION		
I, THE UNDERSIGNED (NAME) CERTIFY THAT THE INFORMATIO FORM IS CORRECT. I ACCEPT TH SHOULD THIS DECLARATION PR	N FURNISHED ON THIS DEC IAT THE STATE MAY ACT A	CLARATION
Signature	Date	
Position	Name of Bidder	

MBD 6.1

PREFERENCE POINTS CLAIM FORM IN TERMS OF THE PREFERENTIAL PROCUREMENT REGULATIONS 2017

This preference form must form part of all bids invited. It contains general information and serves as a claim form for preference points for Broad-Based Black Economic Empowerment (B-BBEE) Status Level of Contribution

NB: BEFORE COMPLETING THIS FORM, BIDDERS MUST STUDY THE GENERAL CONDITIONS, DEFINITIONS AND DIRECTIVES APPLICABLE IN RESPECT OF B-BBEE, AS PRESCRIBED IN THE PREFERENTIAL PROCUREMENT REGULATIONS, 2017.

1. GENERAL CONDITIONS

- 1.1 The following preference point systems are applicable to all bids:
 - the 80/20 system for requirements with a Rand value of up to R50 000 000 (all applicable taxes included); and
 - the 90/10 system for requirements with a Rand value above R50 000 000 (all applicable taxes included).
- 1.2 The value of this bid is estimated **to not exceed** R50 000 000 (all applicable taxes included) and therefore the **80/20** preference point system shall be applicable.
- 1.3 Preference points for this bid shall be awarded for:
 - (a) Price; and
 - (b) B-BBEE Status Level of Contribution.
- 1.4 The maximum points for this bid are allocated as follows:

	POINTS
PRICE	80
B-BBEE STATUS LEVEL OF CONTRIBUTION	20
Total points for Price and B-BBEE must not exceed	100

1.5 Failure on the part of a bidder to submit a B-BBEE Verification Certificate from a Verification Agency accredited by the South African Accreditation System (SANAS), or a Registered Auditor approved by the Independent Regulatory Board of Auditors (IRBA) or a sworn affidavit confirming annual turnover and level of black ownership in case of an EME and QSE together with the bid, will be interpreted to mean that preference points for B-BBEE status level of contribution are not claimed.

1.6 The purchaser reserves the right to require of a bidder, either before a bid is adjudicated or at any time subsequently, to substantiate any claim in regard to preferences, in any manner required by the purchaser.

2. **DEFINITIONS**

- (a) "all applicable taxes" includes value-added tax, pay as you earn, income tax, unemployment insurance fund contributions and skills development levies;
- (b) **"B-BBEE"** means broad-based black economic empowerment as defined in section 1 of the Broad-Based Black Economic Empowerment Act:
- (c) "B-BBEE status level of contributor" means the B-BBEE status received by a measured entity based on its overall performance using the relevant scorecard contained in the Codes of Good Practice on Black Economic Empowerment, issued in terms of section 9(1) of the Broad-Based Black Economic Empowerment Act;
- (d) "bid" means a written offer in a prescribed or stipulated form in response to an invitation by an organ of state for the provision of services, works or goods, through price quotations, advertised competitive bidding processes or proposals;
- (e) "Broad-Based Black Economic Empowerment Act" means the Broad-Based Black Economic Empowerment Act, 2003 (Act No. 53 of 2003) as amended by Act No 46 of 2013;
- (f) "comparative price" means the price after the factors of a non-firm price and all unconditional discounts that can be utilized have been taken into consideration;
- (g) "consortium or joint venture" means an association of persons for the purpose of combining their expertise, property, capital, efforts, skill and knowledge in an activity for the execution of a contract;
- (h) "contract" means the agreement that results from the acceptance of a bid by an organ of state;
- (i) "EME" means an Exempted Micro Enterprise as defines by Codes of Good Practice issued in terms of section 9 (1) of the Broad-Based Black Economic Empowerment Act, 2003 (Act No. 53 of 2003);
- (j) "Firm price" means the price that is only subject to adjustments in accordance with the actual increase or decrease resulting from the change, imposition, or abolition of customs or excise duty and any other duty, levy, or tax, which, in terms of the law or regulation, is binding on the contractor and demonstrably has an influence on the price of any supplies, or the rendering costs of any service, for the execution of the contract;

- (k) "functionality" means the measurement according to predetermined norms, as set out in the bid documents, of a service or commodity that is designed to be practical and useful, working or operating, taking into account, among other factors, the quality, reliability, viability and durability of a service and the technical capacity and ability of a bidder;
- (I) "non-firm prices" means all prices other than "firm" prices;
- (m) "person" includes a juristic person;
- (n) "QSE" means a Qualifying Small Enterprise as defines by Codes of Good Practice issued in terms of section 9 (1) of the Broad-Based Black Economic Empowerment Act, 2003 (Act No. 53 of 2003);
- (o) "rand value" means the total estimated value of a contract in South African currency, calculated at the time of bid invitations, and includes all applicable taxes and excise duties;
- (p) "sub-contract" means the primary contractor's assigning, leasing, making out work to, or employing, another person to support such primary contractor in the execution of part of a project in terms of the contract;
- (q) "total revenue" bears the same meaning assigned to this expression in the Codes of Good Practice on Black Economic Empowerment, issued in terms of section 9(1) of the Broad-Based Black Economic Empowerment Act and promulgated in the *Government Gazette* on 9 February 2007;
- (r) "trust" means the arrangement through which the property of one person is made over or bequeathed to a trustee to administer such property for the benefit of another person; and
- (s) "trustee" means any person, including the founder of a trust, to whom property is bequeathed in order for such property to be administered for the benefit of another person.

3. ADJUDICATION USING A POINT SYSTEM

- 3.1 The bidder obtaining the highest number of total points will be awarded the contract.
- 3.2 Preference points shall be calculated after prices have been brought to a comparative basis taking into account all factors of non-firm prices and all unconditional discounts;.
- 3.3 Points scored must be rounded off to the nearest 2 decimal places.
- 3.4 In the event that two or more bids have scored equal total points, the successful bid must be the one scoring the highest number of preference points for B-BBEE.

- 3.5 However, when functionality is part of the evaluation process and two or more bids have scored equal points including equal preference points for B-BBEE, the successful bid must be the one scoring the highest score for functionality.
- 3.6 Should two or more bids be equal in all respects, the award shall be decided by the drawing of lots.

4. POINTS AWARDED FOR PRICE

4.1 THE 80/20 OR 90/10 PREFERENCE POINT SYSTEMS

A maximum of 80 or 90 points is allocated for price on the following basis:

80/20 or 90/10 $Ps = 80 \left(1 - \frac{Pt - P \min}{P \min} \right)$ or $Ps = 90 \left(1 - \frac{Pt - P \min}{P \min} \right)$

Where

Ps = Points scored for comparative price of bid under consideration

Pt = Comparative price of bid under consideration Pmin = Comparative price of lowest acceptable bid

5. POINTS AWARDED FOR B-BBEE STATUS LEVEL OF CONTRIBUTION

5.1 In terms of Regulation 5(2) and 6(2) of the Preferential Procurement Regulations, preference points must be awarded to a bidder for attaining the B-BBEE status level of contribution in accordance with the table below:

B-BBEE Status Level of Contributor	Number of points (90/10 system)	Number of points (80/20 system)
1	10	20
2	9	18
3	6	14
4	5	12
5	4	8
6	3	6
7	2	4
8	1	2
Non-compliant contributor	0	0

- 5.2 A bidder who qualifies as an EME in terms of the B-BBEE Act must submit a sworn affidavit confirming Annual Total Revenue and Level of Black Ownership.
- 5.3 A Bidder other than EME or QSE must submit their original and valid B-BBEE status level verification certificate or a certified copy thereof, substantiating their

- B-BBEE rating issued by a Registered Auditor approved by IRBA or a Verification Agency accredited by SANAS.
- 5.4 A trust, consortium or joint venture, will qualify for points for their B-BBEE status level as a legal entity, provided that the entity submits their B-BBEE status level certificate.
- 5.5 A trust, consortium or joint venture will qualify for points for their B-BBEE status level as an unincorporated entity, provided that the entity submits their consolidated B-BBEE scorecard as if they were a group structure and that such a consolidated B-BBEE scorecard is prepared for every separate bid.
- 5.6 Tertiary Institutions and Public Entities will be required to submit their B-BBEE status level certificates in terms of the specialized scorecard contained in the B-BBEE Codes of Good Practice.
- 5.7 A person will not be awarded points for B-BBEE status level if it is indicated in the bid documents that such a bidder intends sub-contracting more than 25% of the value of the contract to any other enterprise that does not qualify for at least the points that such a bidder qualifies for, unless the intended sub-contractor is an EME that has the capability and ability to execute the sub-contract.
- 5.8 A person awarded a contract may not sub-contract more than 25% of the value of the contract to any other enterprise that does not have an equal or higher B-BBEE status level than the person concerned, unless the contract is sub-contracted to an EME that has the capability and ability to execute the sub-contract.

6. BID DECLARATION

6.1 Bidders who claim points in respect of B-BBEE Status Level of Contribution must complete the following:

7. B-BBEE STATUS LEVEL OF CONTRIBUTION CLAIMED IN TERMS OF PARAGRAPHS 1.4 AND 5.1

7.1 B-BBEE Status Level of Contribution: = (maximum of 10 or 20 points)

(Points claimed in respect of paragraph 7.1 must be in accordance with the table reflected in paragraph 5.1 and must be substantiated by means of a B-BBEE certificate issued by a Verification Agency accredited by SANAS or a Registered Auditor approved by IRBA or a sworn affidavit.

8. SUB-CONTRACTING

8.1 Will any portion of the contract be sub-contracted?

(Tick applicable box)

YES	NO	

8.1.1.	If yes, indicate:
	i) What percentage of the contract will be subcontracted%
	ii) The name of the sub-contractor
	iii) The B-BBEE status level of the sub-contractor
iv)	Whether the sub-contractor is an EME.
	(Tick applicable box)
	YES NO
9.	DECLARATION WITH REGARD TO COMPANY/FIRM
9.1	Name of company/firm:
9.2	VAT number:
9.3	Company registration number:
9.4	TYPE OF COMPANY/ FIRM
	 □ Partnership/Joint Venture / Consortium □ One person business/sole propriety □ Close corporation □ Company □ (Pty) Limited [TICK APPLICABLE BOX]
9.5	DESCRIBE PRINCIPAL BUSINESS ACTIVITIES
9.6	COMPANY CLASSIFICATION
	 Manufacturer Supplier Professional service provider Other service providers, e.g. transporter, etc. [TICK APPLICABLE BOX]
9.7	MUNICIPAL INFORMATION
Munic	cinality whore husiness is situated:

Registe	ered A	ccoui	nt Number:	••••			
Stand N	Numb	er:					
9.8 T	Total n	umbei	r of years the comp	any/	firm has been in business		
the com	npany/ ution i	firm, c ndicat	ertify that the point ed in paragraph	s cla 7 o	re duly authorised to do so on behalf of aimed, based on the B-BBE status level of f the foregoing certificate, qualifies the and I / we acknowledge that:		
i)		The in	formation furnished	l is t	rue and correct;		
ii	,		•		ned are in accordance with the General ragraph 1 of this form;		
iii	iii) In the event of a contract being awarded as a result of points claimed a shown in paragraph 7, the contractor may be required to furnis documentary proof to the satisfaction of the purchaser that the claim are correct;						
iv	iv) If the B-BBEE status level of contribution has been claimed or obtained on a fraudulent basis or any of the conditions of contract have not been fulfilled, the purchaser may, in addition to any other remedy it may have –						
		(a)	disqualify the person	on f	rom the bidding process;		
		(b)	recover costs, loss result of that perso		or damages it has incurred or suffered as a conduct;		
		(c)		ng to	d claim any damages which it has suffered o make less favourable arrangements due		
	(d) restrict the bidder or contractor, its shareholders and directors, only the shareholders and directors who acted on a fraudule basis, from obtaining business from any organ of state for a period not exceeding 10 years, after the audi alteram partem (hear to other side) rule has been applied; and						
		(e)	forward the matter	for	criminal prosecution.		
WITNES	SSES						
1.					SIGNATURE(S) OF BIDDERS(S) DATE		
2.	•••••	•••••			ADDRESS:		

CONTRACT FORM: PURCHASE OF GOODS/WORKS

THIS FORM MUST BE FILLED IN DUPLICATE BY BOTH THE SERVICE PROVIDER (PART 1) AND THE PURCHASER (PART 2). BOTH FORMS MUST BE SIGNED IN THE ORIGINAL SO THAT THE SERVICE PROVIDER AND THE PURCHASER WOULD BE IN POSSESSION OF ORIGINALLY SIGNED CONTRACTS FOR THEIR RESPECTIVE RECORDS.

PART 1 (TO BE FILLED IN BY THE SERVICE PROVIDER)

- 2. The following documents shall be deemed to form and be read and construed as part of this agreement:
 - (i) Bidding documents, *viz*
 - Invitation to bid;
 - Tax clearance certificate;
 - Pricing schedule(s);
 - Filled in task directive/proposal;
 - Preference claims for Broad Based Black Economic Empowerment Status Level of Contribution in terms of the Preferential Procurement Regulations 2017;
 - Declaration of interest:
 - Declaration of Bidder's past SCM practices;
 - Certificate of Independent Bid Determination;
 - Special Conditions of Contract;
 - (ii) General Conditions of Contract; and
 - (iii) Other (specify)
- 3. I confirm that I have satisfied myself as to the correctness and validity of my bid; that the price(s) and rate(s) quoted cover all the services specified in the bidding documents; that the price(s) and rate(s) cover all my obligations and I accept that any mistakes regarding price(s) and rate(s) and calculations will be at my own risk.
- 4. I accept full responsibility for the proper execution and fulfilment of all obligations and conditions devolving on me under this agreement as the principal liable for the due fulfillment of this contract.
- 5. I declare that I have no participation in any collusive practices with any bidder or any other person regarding this or any other bid.

6.	I confirm that I am duly authorised to sign this contract.					
	NAME (PRINT)		WITNESSES			
	CAPACITY		1			
	SIGNATURE		2			
	NAME OF FIRM		DATE:			
	DATE					

CONTRACT FORM: RENDERING OF SERVICES PART 2 (TO BE FILLED IN BY THE PURCHASER)

1.	I						
2.	An official order indicating service delivery instructions is forthcoming.						
3.	I undertake to make payment for the services rendered in accordance with the terms and conditions of the contract, within 30 (thirty) days after receipt of an invoice.						
DESC	CRIPTION OF SERVICE	PRICE (ALL APPLICABL E TAXES INCLUDED)	COMPLETIO N DATE	B-BBEE STATUS LEVEL OF CONTRIBUTI ON	MINIMUM THRESHOLD FOR LOCAL PRODUCTIO N AND CONTENT (if applicable)		
4.	I confirm that I am duly a	uthorised to si	gn this contrac	t.			
SIGNI	ED AT		ON				
NAME	(PRINT)						
SIGN	ATURE						
OFFICIAL STAMP WITNESS					:S		
				1		-	
				DATE:			

DECLARATION OF BIDDER'S PAST SUPPLY CHAIN MANAGEMENT PRACTICES

- 1 This Municipal Bidding Document must form part of all bids invited.
- It serves as a declaration to be used by municipalities and municipal entities in ensuring that when goods and services are being procured, all reasonable steps are taken to combat the abuse of the supply chain management system.
- The bid of any bidder may be rejected if that bidder, or any of its directors have:
 - a. abused the municipality's / municipal entity's supply chain management system or committed any improper conduct in relation to such system;
 - b. been convicted for fraud or corruption during the past five years;
 - c. willfully neglected, reneged on or failed to comply with any government, municipal or other public sector contract during the past five years; or
 - d. been listed in the Register for Tender Defaulters in terms of section 29 of the Prevention and Combating of Corrupt Activities Act (No 12 of 2004).
- In order to give effect to the above, the following questionnaire must be completed and submitted with the bid.

Item	Question	Yes	No
4.1	Is the bidder or any of its directors listed on the National Treasury's Database of Restricted Suppliers as companies or persons prohibited from doing business with the public sector?	Yes	No
	(Companies or persons who are listed on this Database were informed in writing of this restriction by the Accounting Officer/Authority of the institution that imposed the restriction after the <i>audi alteram partem</i> rule was applied).		
	The Database of Restricted Suppliers now resides on the National Treasury's website(www.treasury.gov.za) and can be accessed by clicking on its link at the bottom of the home page.		
4.1.1	If so, furnish particulars:		
4.2	Is the bidder or any of its directors listed on the Register for Tender Defaulters	Yes	No
	in terms of section 29 of the Prevention and Combating of Corrupt Activities Act (No 12 of 2004)?		
	The Register for Tender Defaulters can be accessed on the National Treasury's website (www.treasury.gov.za) by clicking on its link at the bottom of the home page.		

4.2.1	If so, furnish particulars:		
4.3	Was the bidder or any of its directors convicted by a court of law (including a court of law outside the Republic of South Africa) for fraud or corruption during the past five years?	Yes	No
4.3.1	If so, furnish particulars:		
4.4	Does the bidder or any of its directors owe any municipal rates and taxes or municipal charges to the municipality / municipal entity, or to any other municipality / municipal entity, that is in arrears for more than three months?	Yes	No
4.4.1	If so, furnish particulars:		
4.5	Was any contract between the bidder and the municipality / municipal entity or any other organ of state terminated during the past five years on account of failure to perform on or comply with the contract?	Yes	No
4.7.1	If so, furnish particulars:		
	CERTIFICATION		
ERTII	UNDERSIGNED (FULL NAME)FY THAT THE INFORMATION FURNISHED ON THIS DECLARATION OF THE CONTROL OF THE CONTR	ON FO	 R M
	EPT THAT, IN ADDITION TO CANCELLATION OF A CONTRACT BE TAKEN AGAINST ME SHOULD THIS DECLARATION PROVE.		
Signat			
Jigilali	ui C DalC		

CERTIFICATE OF INDEPENDENT BID DETERMINATION

- 1 This Municipal Bidding Document (MBD) must form part of all bids¹ invited.
- Section 4 (1) (b) (iii) of the Competition Act No. 89 of 1998, as amended, prohibits an agreement between, or concerted practice by, firms, or a decision by an association of firms, if it is between parties in a horizontal relationship and if it involves collusive bidding (or bid rigging).² Collusive bidding is a *pe se* prohibition meaning that it cannot be justified under any grounds.
- Municipal Supply Regulation 38 (1) prescribes that a supply chain management policy must provide measures for the combating of abuse of the supply chain management system, and must enable the accounting officer, among others, to:
 - a. take all reasonable steps to prevent such abuse;
 - reject the bid of any bidder if that bidder or any of its directors has abused the supply chain management system of the municipality or municipal entity or has committed any improper conduct in relation to such system; and
 - c. cancel a contract awarded to a person if the person committed any corrupt or fraudulent act during the bidding process or the execution of the contract.
- This MBD serves as a certificate of declaration that would be used by institutions to ensure that, when bids are considered, reasonable steps are taken to prevent any form of bid-rigging.
- In order to give effect to the above, the attached Certificate of Bid Determination (MBD 9) must be completed and submitted with the bid:

¹ Includes price quotations, advertised competitive bids, limited bids and proposals.

² Bid rigging (or collusive bidding) occurs when businesses, that would otherwise be expected to compete, secretly conspire to raise prices or lower the quality of goods and / or services for purchasers who wish to acquire goods and / or services through a bidding process. Bid rigging is, therefore, an agreement between competitors not to compete.

CERTIFICATE OF INDEPENDENT BID DETERMINATION

I, the undersigned, in submitting the accompanying bid: RTD 14 2022/23

TENDER FOR THE SUPPLY, DELIVERY AND OFFLOADING OF LUBRICANTS AND GREASES FOR CITY OF TSHWANE'S BUSES AS AND WHEN REQUIRED FOR A PERIOD OF 3 YEARS

(Bid Number and Description)

in response to the invitation for the bid made by:

CITY OF TSHWANE MUNICIPALITY

do hereby make the following statements that I certify to be true and complete in every respect:

I certify, on behalf of:		that:
,	(Name of Bidder)	

- 1. I have read and I understand the contents of this Certificate;
- 2. I understand that the accompanying bid will be disqualified if this Certificate is found not to be true and complete in every respect;
- 3. I am authorized by the bidder to sign this Certificate, and to submit the accompanying bid, on behalf of the bidder;
- Each person whose signature appears on the accompanying bid has been authorized by the bidder to determine the terms of, and to sign, the bid, on behalf of the bidder;
- 5. For the purposes of this Certificate and the accompanying bid, I understand that the word "competitor" shall include any individual or organization, other than the bidder, whether or not affiliated with the bidder, who:
 - (a) has been requested to submit a bid in response to this bid invitation;
 - (b) could potentially submit a bid in response to this bid invitation, based on their qualifications, abilities or experience; and
 - (c) provides the same goods and services as the bidder and/or is in the same line of business as the bidder
- 6. The bidder has arrived at the accompanying bid independently from, and without consultation, communication, agreement or arrangement with any competitor. However communication between partners in a joint venture or consortium³ will not be construed as collusive bidding.

³ Joint venture or consortium means an association of persons for the purpose of combining their expertise, property, capital, efforts, skill and knowledge in an activity for the execution of a contract.

7.	In particular, without limiting the generality of paragraphs 6 above, there has been no consultation, communication, agreement or arrangement with any competitor regarding:					
	(a)	prices;				
	(b)	geographical area where product or service will be rendered (market allocation)				
	(c)	methods, factors or formulas used to calculate prices;				
	(d)	the intention or decision to submit or not to submit, a bid;				
	(e)	the submission of a bid which does not meet the specifications and conditions of the bid; or				
	(f)	bidding with the intention not to win the bid.				
8.	In addition, there have been no consultations, communications, agreements of arrangements with any competitor regarding the quality, quantity, specifications and conditions or delivery particulars of the products or services to which this bid invitation relates.					
9.	The terms of the accompanying bid have not been, and will not be, disclose by the bidder, directly or indirectly, to any competitor, prior to the date and tim of the official bid opening or of the awarding of the contract.					
10.	I am aware that, in addition and without prejudice to any other remedy provided to combat any restrictive practices related to bids and contracts, bids that are suspicious will be reported to the Competition Commission for investigation and possible imposition of administrative penalties in terms of section 59 of the Competition Act No 89 of 1998 and or may be reported to the National Prosecuting Authority (NPA) for criminal investigation and or may be restricted from conducting business with the public sector for a period not exceeding ter (10) years in terms of the Prevention and Combating of Corrupt Activities Act No 12 of 2004 or any other applicable legislation.					
Signa	ture	Date				

Name of Bidder

Position

THE NATIONAL TREASURY

Republic of South Africa



GOVERNMENT PROCUREMENT

GENERAL CONDITIONS OF CONTRACT

July 2010

GOVERNMENT PROCUREMENT

GENERAL CONDITIONS OF CONTRACT July 2010

NOTES

The purpose of this document is to:

- (i) Draw special attention to certain general conditions applicable to government bids, contracts and orders; and
- (ii) To ensure that clients be familiar with regard to the rights and obligations of all parties involved in doing business with government.

In this document words in the singular also mean in the plural and vice versa and words in the masculine also mean in the feminine and neuter.

- The General Conditions of Contract will form part of all bid documents and may not be amended.
- Special Conditions of Contract (SCC) relevant to a specific bid, should be compiled separately for every bid (if (applicable) and will supplement the General Conditions of Contract. Whenever there is a conflict, the provisions in the SCC shall prevail.

TABLE OF CLAUSES

- 1. Definitions
- 2. Application
- 3. General
- 4. Standards
- 5. Use of contract documents and information; inspection
- 6. Patent rights
- 7. Performance security
- 8. Inspections, tests and analysis
- 9. Packing
- 10. Delivery and documents
- 11. Insurance
- 12. Transportation
- 13. Incidental services
- 14. Spare parts
- 15. Warranty
- 16. Payment
- 17. Prices
- 18. Contract amendments
- 19. Assignment
- 20. Subcontracts
- 21. Delays in the supplier's performance
- 22. Penalties
- 23. Termination for default
- 24. Dumping and countervailing duties
- 25. Force Majeure
- 26. Termination for insolvency
- 27. Settlement of disputes
- 28. Limitation of liability
- 29. Governing language
- 30. Applicable law
- 31. Notices
- 32. Taxes and duties
- 33. National Industrial Participation Programme (NIPP)
- 34. Prohibition of restrictive practices

General Conditions of Contract

1. Definitions

- 1. The following terms shall be interpreted as indicated:
- 1.1 "Closing time" means the date and hour specified in the bidding documents for the receipt of bids.
- 1.2 "Contract" means the written agreement entered into between the purchaser and the supplier, as recorded in the contract form signed by the parties, including all attachments and appendices thereto and all documents incorporated by reference therein.
- 1.3 "Contract price" means the price payable to the supplier under the contract for the full and proper performance of his contractual obligations.
- 1.4 "Corrupt practice" means the offering, giving, receiving, or soliciting of anything of value to influence the action of a public official in the procurement process or in contract execution.
- 1.5 "Countervailing duties" are imposed in cases where an enterprise abroad is subsidized by its government and encouraged to market its products internationally.
- 1.6 "Country of origin" means the place where the goods were mined, grown or produced or from which the services are supplied. Goods are produced when, through manufacturing, processing or substantial and major assembly of components, a commercially recognized new product results that is substantially different in basic characteristics or in purpose or utility from its components.
- 1.7 "Day" means calendar day.
- 1.8 "Delivery" means delivery in compliance of the conditions of the contract or order.
- 1.9 "Delivery ex stock" means immediate delivery directly from stock actually on hand.
- 1.10 "Delivery into consignees store or to his site" means delivered and unloaded in the specified store or depot or on the specified site in compliance with the conditions of the contract or order, the supplier bearing all risks and charges involved until the supplies are so delivered and a valid receipt is obtained.
- 1.11 "Dumping" occurs when a private enterprise abroad market its goods on own initiative in the RSA at lower prices than that of the country of origin and which have the potential to harm the local industries in the RSA.
- 1.12 "Force majeure" means an event beyond the control of the supplier and not involving the supplier's fault or negligence and not foreseeable. Such events may include, but is not restricted to, acts of the purchaser in its sovereign capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions and freight embargoes.
- 1.13 "Fraudulent practice" means a misrepresentation of facts in order to influence a procurement process or the execution of a contract to the detriment of any bidder, and includes collusive practice among bidders (prior to or after bid submission) designed to establish bid prices at artificial non-competitive levels and to deprive the bidder of the benefits of free and open competition.
- 1.14 "GCC" means the General Conditions of Contract.

- 1.15 "Goods" means all of the equipment, machinery, and/or other materials that the supplier is required to supply to the purchaser under the contract.
- 1.16 "Imported content" means that portion of the bidding price represented by the cost of components, parts or materials which have been or are still to be imported (whether by the supplier or his subcontractors) and which costs are inclusive of the costs abroad, plus freight and other direct importation costs such as landing costs, dock dues, import duty, sales duty or other similar tax or duty at the South African place of entry as well as transportation and handling charges to the factory in the Republic where the supplies covered by the bid will be manufactured.
- 1.17 "Local content" means that portion of the bidding price which is not included in the imported content provided that local manufacture does take place.
- 1.18 "Manufacture" means the production of products in a factory using labour, materials, components and machinery and includes other related value-adding activities.
- 1.19 "Order" means an official written order issued for the supply of goods or works or the rendering of a service.
- 1.20 "Project site," where applicable, means the place indicated in bidding documents.
- 1.21 "Purchaser" means the organization purchasing the goods.
- 1.22 "Republic" means the Republic of South Africa.
- 1.23 "SCC" means the Special Conditions of Contract.
- 1.24 "Services" means those functional services ancillary to the supply of the goods, such as transportation and any other incidental services, such as installation, commissioning, provision of technical assistance, training, catering, gardening, security, maintenance and other such obligations of the supplier covered under the contract.
- 1.25 "Written" or "in writing" means handwritten in ink or any form of electronic or mechanical writing.

1. Application

- 2.1 These general conditions are applicable to all bids, contracts and orders including bids for functional and professional services, sales, hiring, letting and the granting or acquiring of rights, but excluding immovable property, unless otherwise indicated in the bidding documents.
- 2.2 Where applicable, special conditions of contract are also laid down to cover specific supplies, services or works.
- 2.3 Where such special conditions of contract are in conflict with these general conditions, the special conditions shall apply.

3. General

- 3.1 Unless otherwise indicated in the bidding documents, the purchaser shall not be liable for any expense incurred in the preparation and submission of a bid.
 - Where applicable a non-refundable fee for documents may be charged.
- 3.2 With certain exceptions, invitations to bid are only published in the Government Tender Bulletin. The Government Tender Bulletin may be obtained directly from the Government Printer, Private Bag X85, Pretoria 0001, or accessed electronically from www.treasury.gov.za

5.1

4. Standards

4.1 The goods supplied shall conform to the standards mentioned in the bidding documents and specifications.

5. Use of contract documents and information inspection.

- The supplier shall not, without the purchaser's prior written consent, disclose the contract, or any provision thereof, or any specification, plan, drawing, pattern, sample, or information furnished by or on behalf of the purchaser in connection therewith, to any person other than a person employed by the supplier in the performance of the contract. Disclosure to any such employed person shall be made in confidence and shall extend only so far as may be necessary for purposes of such performance.
- 5.2 The supplier shall not, without the purchaser's prior written consent, make use of any document or information mentioned in GCC clause 5.1 except for purposes of performing the contract.
- 5.3 Any document, other than the contract itself mentioned in GCC clause 5.1 shall remain the property of the purchaser and shall be returned (all copies) to the purchaser on completion of the supplier's performance under the contract if so required by the purchaser.
- 5.4 The supplier shall permit the purchaser to inspect the supplier's records relating to the performance of the supplier and to have them audited by auditors appointed by the purchaser, if so required by the purchaser.

6. Patent rights

6.1 The supplier shall indemnify the purchaser against all third-party claims of infringement of patent, trademark, or industrial design rights arising from use of the goods or any part thereof by the purchaser.

7. Performance security

- 7.1 Within thirty (30) days of receipt of the notification of contract award, the successful bidder shall furnish to the purchaser the performance security of the amount specified in SCC.
- 7.2 The proceeds of the performance security shall be payable to the purchaser as compensation for any loss resulting from the supplier's failure to complete his obligations under the contract.
- 7.3 The performance security shall be denominated in the currency of the contract, or in a freely convertible currency acceptable to the purchaser and shall be in one of the following forms:
 - (a) a bank guarantee or an irrevocable letter of credit issued by a reputable bank located in the purchaser's country or abroad, acceptable to the purchaser, in the form provided in the bidding documents or another form acceptable to the purchaser; or
 - (b) a cashier's or certified cheque
- 7.4 The performance security will be discharged by the purchaser and returned to the supplier not later than thirty (30) days following the date of completion of the supplier's performance obligations under the contract, including any warranty obligations, unless otherwise specified in SCC.

8. Inspections, tests and analyses

- 8.1 All pre-bidding testing will be for the account of the bidder.
- 8.2 If it is a bid condition that supplies to be produced or services to be rendered should at any stage during production or execution or on completion be subject to inspection, the premises of the bidder or contractor shall be open, at all reasonable hours, for inspection by a representative of the Department or an organization acting on behalf of the Department.

- 8.3 If there are no inspection requirements indicated in the bidding documents and no mention is made in the contract, but during the contract period it is decided that inspections shall be carried out, the purchaser shall itself make the necessary arrangements, including payment arrangements with the testing authority concerned.
- 8.4 If the inspections, tests and analyses referred to in clauses 8.2 and 8.3 show the supplies to be in accordance with the contract requirements, the cost of the inspections, tests and analyses shall be defrayed by the purchaser.
- 8.5 Where the supplies or services referred to in clauses 8.2 and 8.3 do not comply with the contract requirements, irrespective of whether such supplies or services are accepted or not, the cost in connection with these inspections, tests or analyses shall be defrayed by the supplier.
- 8.6 Supplies and services which are referred to in clauses 8.2 and 8.3 and which do not comply with the contract requirements may be rejected.
- Any contract supplies may on or after delivery be inspected, tested or analyzed and may be rejected if found not to comply with the requirements of the contract. Such rejected supplies shall be held at the cost and risk of the supplier who shall, when called upon, remove them immediately at his own cost and forthwith substitute them with supplies which do comply with the requirements of the contract. Failing such removal the rejected supplies shall be returned at the suppliers cost and risk. Should the supplier fail to provide the substitute supplies forthwith, the purchaser may, without giving the supplier further opportunity to substitute the rejected supplies, purchase such supplies as may be necessary at the expense of the supplier.
- 8.8 The provisions of clauses 8.4 to 8.7 shall not prejudice the right of the purchaser to cancel the contract on account of a breach of the conditions thereof, or to act in terms of Clause 23 of GCC.

9. Packing

- 9.1 The supplier shall provide such packing of the goods as is required to prevent their damage or deterioration during transit to their final destination, as indicated in the contract. The packing shall be sufficient to withstand, without limitation, rough handling during transit and exposure to extreme temperatures, salt and precipitation during transit, and open storage. Packing, case size and weights shall take into consideration, where appropriate, the remoteness of the goods' final destination and the absence of heavy handling facilities at all points in transit.
- 9.2 The packing, marking, and documentation within and outside the packages shall comply strictly with such special requirements as shall be expressly provided for in the contract, including additional requirements, if any, specified in SCC, and in any subsequent instructions ordered by the purchaser.

10. Delivery and documents

- 10.1 Delivery of the goods shall be made by the supplier in accordance with the terms specified in the contract. The details of shipping and/or other documents to be furnished by the supplier are specified in SCC.
- Documents to be submitted by the supplier are specified in SCC.

11. Insurance

11.1 The goods supplied under the contract shall be fully insured in a freely convertible currency against loss or damage incidental to manufacture or acquisition, transportation, storage and delivery in the manner specified in the SCC.

12. Transportation

12.1 Should a price other than an all-inclusive delivered price be required, this shall be specified in the SCC.

13. Incidental services, services

- 13.1 The supplier may be required to provide any or all of the following services, including additional services, if any, specified in SCC:
 - (a) performance or supervision of on-site assembly and/or commissioning of the supplied goods;
 - (b) furnishing of tools required for assembly and/or maintenance of the supplied goods;
 - (c) furnishing of a detailed operations and maintenance manual for each appropriate unit of the supplied goods;
 - (d) performance or supervision or maintenance and/or repair of the supplied goods, for a period of time agreed by the parties, provided that this service shall not relieve the supplier of any warranty obligations under this contract; and
 - (e) training of the purchaser's personnel, at the supplier's plant and/or onsite, in assembly, start-up, operation, maintenance, and/or repair of the supplied goods.
- 13.2 Prices charged by the supplier for incidental services, if not included in the contract price for the goods, shall be agreed upon in advance by the parties and shall not exceed the prevailing rates charged to other parties by the supplier for similar services.

14. Spare parts

- 14.1 As specified in SCC, the supplier may be required to provide any or all of the following materials, notifications, and information pertaining to spare parts manufactured or distributed by the supplier:
 - (a) such spare parts as the purchaser may elect to purchase from the supplier, provided that this election shall not relieve the supplier of any warranty obligations under the contract; and
 - (b) in the event of termination of production of the spare parts:
 - (i) Advance notification to the purchaser of the pending termination, in sufficient time to permit the purchaser to procure needed requirements; and
 - (ii) following such termination, furnishing at no cost to the purchaser, the blueprints, drawings, and specifications of the spare parts, if requested.

15. Warranty

- 15.1 The supplier warrants that the goods supplied under the contract are new, unused, of the most recent or current models, and that they incorporate all recent improvements in design and materials unless provided otherwise in the contract. The supplier further warrants that all goods supplied under this contract shall have no defect, arising from design, materials, or workmanship (except when the design and/or material is required by the purchaser's specifications) or from any act or omission of the supplier, that may develop under normal use of the supplied goods in the conditions prevailing in the country of final destination.
- 15.2 This warranty shall remain valid for twelve (12) months after the goods, or any portion thereof as the case may be, have been delivered to and accepted at the final destination indicated in the contract, or for eighteen (18) months after the date of shipment from the port or place of loading in the source country, whichever period concludes earlier, unless specified otherwise in SCC.
- 15.3 The purchaser shall promptly notify the supplier in writing of any claims arising under this warranty.

- 15.4 Upon receipt of such notice, the supplier shall, within the period specified in SCC and with all reasonable speed, repair or replace the defective goods or parts thereof, without costs to the purchaser. 15.5 If the supplier, having been notified, fails to remedy the defect(s) within the period specified in SCC, the purchaser may proceed to take such remedial action as may be necessary, at the supplier's risk and expense and without prejudice to any other rights which the purchaser may have against the supplier under the contract. 16. Payment 16.1 The method and conditions of payment to be made to the supplier under this contract shall be specified in SCC. 16.2 The supplier shall furnish the purchaser with an invoice accompanied by a copy of the delivery note and upon fulfillment of other obligations stipulated in the 16.3 Payments shall be made promptly by the purchaser, but in no case later than thirty (30) days after submission of an invoice or claim by the supplier. 16.4 Payment will be made in Rand unless otherwise stipulated in SCC. 17. Prices 17.1 Prices charged by the supplier for goods delivered and services performed under the contract shall not vary from the prices quoted by the supplier in his bid, with the exception of any price adjustments authorized in SCC or in the purchaser's request for bid validity extension, as the case may be. 18. Contract 18.1 No variation in or modification of the terms of the contract shall be made amendments except by written amendment signed by the parties concerned. 19.1 The supplier shall not assign, in whole or in part, its obligations to perform under 19. Assignment the contract, except with the purchaser's prior written consent. 20. Subcontracts 20.1 The supplier shall notify the purchaser in writing of all subcontracts awarded under this contracts if not already specified in the bid. Such notification, in the original bid or later, shall not relieve the supplier from any liability or obligation under the contract. 21. Delays in the 21.1 Delivery of the goods and performance of services shall be made by the supplier supplier's in accordance with the time schedule prescribed by the purchaser in performance contract. 21.2 If at any time during performance of the contract, the supplier or its subcontractor(s) should encounter conditions impeding timely delivery of the goods and performance of services, the supplier shall promptly notify the purchaser in writing of the fact of the delay, its likely duration and its cause(s). As soon as practicable after receipt of the supplier's notice, the purchaser shall evaluate the situation and may at his discretion extend the supplier's time for performance, with or without the imposition of penalties, in which case the
 - 21.3 No provision in a contract shall be deemed to prohibit the obtaining of supplies or services from a national department, provincial department, or a local authority.

extension shall be ratified by the parties by amendment of contract.

The right is reserved to procure outside of the contract small quantities or to have minor essential services executed if an emergency arises, the supplier's point of supply is not situated at or near the place where the supplies are required, or the supplier's services are not readily available.

- 21.5 Except as provided under GCC Clause 25, a delay by the supplier in the performance of its delivery obligations shall render the supplier liable to the imposition of penalties, pursuant to GCC Clause 22, unless an extension of time is agreed upon pursuant to GCC Clause 21.2 without the application of penalties.
- 21.6 Upon any delay beyond the delivery period in the case of a supplies contract, the purchaser shall, without canceling the contract, be entitled to purchase supplies of a similar quality and up to the same quantity in substitution of the goods not supplied in conformity with the contract and to return any goods delivered later at the supplier's expense and risk, or to cancel the contract and buy such goods as may be required to complete the contract and without prejudice to his other rights, be entitled to claim damages from the supplier.

22. Penalties

22.1 Subject to GCC Clause 25, if the supplier fails to deliver any or all of the goods or to perform the services within the period(s) specified in the contract, the purchaser shall, without prejudice to its other remedies under the contract, deduct from the contract price, as a penalty, a sum calculated on the delivered price of the delayed goods or unperformed services using the current prime interest rate calculated for each day of the delay until actual delivery or performance. The purchaser may also consider termination of the contract pursuant to GCC Clause 23.

23. Termination for default

- 23.1 The purchaser, without prejudice to any other remedy for breach of contract, by written notice of default sent to the supplier, may terminate this contract in whole or in part:
 - (a) if the supplier fails to deliver any or all of the goods within the period(s) specified in the contract, or within any extension thereof granted by the purchaser pursuant to GCC Clause 21.2;
 - (b) if the Supplier fails to perform any other obligation(s) under the contract; or
 - (c) if the supplier, in the judgment of the purchaser, has engaged in corrupt or fraudulent practices in competing for or in executing the contract.
- 23.2 In the event the purchaser terminates the contract in whole or in part, the purchaser may procure, upon such terms and in such manner as it deems appropriate, goods, works or services similar to those undelivered, and the supplier shall be liable to the purchaser for any excess costs for such similar goods, works or services. However, the supplier shall continue performance of the contract to the extent not terminated.
- 23.3 Where the purchaser terminates the contract in whole or in part, the purchaser may decide to impose a restriction penalty on the supplier by prohibiting such supplier from doing business with the public sector for a period not exceeding 10 years.
- 23.4 If a purchaser intends imposing a restriction on a supplier or any person associated with the supplier, the supplier will be allowed a time period of not more than fourteen (14) days to provide reasons why the envisaged restriction should not be imposed. Should the supplier fail to respond within the stipulated fourteen (14) days the purchaser may regard the intended penalty as not objected against and may impose it on the supplier.
- 23.5 Any restriction imposed on any person by the Accounting Officer / Authority will, at the discretion of the Accounting Officer / Authority, also be applicable to any other enterprise or any partner, manager, director or other person who wholly or partly exercises or exercised or may exercise control over the enterprise of the first-mentioned person, and with which enterprise or person the

first-mentioned person, is or was in the opinion of the Accounting Officer / Authority actively associated.

- 23.6 If a restriction is imposed, the purchaser must, within five (5) working days of such imposition, furnish the National Treasury, with the following information:
 - the name and address of the supplier and / or person restricted by the purchaser;
 - (ii) the date of commencement of the restriction
 - (iii) the period of restriction; and
 - (iv) the reasons for the restriction.

These details will be loaded in the National Treasury's central database of suppliers or persons prohibited from doing business with the public sector.

23.7 If a court of law convicts a person of an offence as contemplated in sections 12 or 13 of the Prevention and Combating of Corrupt Activities Act, No. 12 of 2004, the court may also rule that such person's name be endorsed on the Register for Tender Defaulters. When a person's name has been endorsed on the Register, the person will be prohibited from doing business with the public sector for a period not less than five years and not more than 10 years. The National Treasury is empowered to determine the period of restriction and each case will be dealt with on its own merits. According to section 32 of the Act the Register must be open to the public. The Register can be perused on the National Treasury website.

24. Anti-dumping and countervailing duties and rights

When, after the date of bid, provisional payments are required, or antidumping or countervailing duties are imposed, or the amount of a provisional payment or anti-dumping or countervailing right is increased in respect of any dumped or subsidized import, the State is not liable for any amount so required or imposed, or for the amount of any such increase. When, after the said date, such a provisional payment is no longer required or any such anti-dumping or countervailing right is abolished, or where the amount of such provisional payment or any such right is reduced, any such favourable difference shall on demand be paid forthwith by the contractor to the State or the State may deduct such amounts from moneys (if any) which may otherwise be due to the contractor in regard to supplies or services which he delivered or rendered, or is to deliver or render in terms of the contract or any other contract or any other amount which may be due to him

25. Force Majeure

- 25.1 Notwithstanding the provisions of GCC Clauses 22 and 23, the supplier shall not be liable for forfeiture of its performance security, damages, or termination for default if and to the extent that his delay in performance or other failure to perform his obligations under the contract is the result of an event of force majeure.
- 25.2 If a force majeure situation arises, the supplier shall promptly notify the purchaser in writing of such condition and the cause thereof. Unless otherwise directed by the purchaser in writing, the supplier shall continue to perform its obligations under the contract as far as is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the force majeure event.

26. Termination for insolvency

26.1

The purchaser may at any time terminate the contract by giving written notice to the supplier if the supplier becomes bankrupt or otherwise insolvent. In this event, termination will be without compensation to the supplier, provided that such termination will not prejudice or affect any right of action or remedy which has accrued or will accrue thereafter to the purchaser.

27. Settlement of Disputes

- 27.1 If any dispute or difference of any kind whatsoever arises between the purchaser and the supplier in connection with or arising out of the contract, the parties shall make every effort to resolve amicably such dispute or difference by mutual consultation.
- 27.2 If, after thirty (30) days, the parties have failed to resolve their dispute or difference by such mutual consultation, then either the purchaser or the supplier may give notice to the other party of his intention to commence with mediation. No mediation in respect of this matter may be commenced unless such notice is given to the other party.
- 27.3 Should it not be possible to settle a dispute by means of mediation, it may be settled in a South African court of law.
- 27.4 Mediation proceedings shall be conducted in accordance with the rules of procedure specified in the SCC.
- 27.5 Notwithstanding any reference to mediation and/or court proceedings herein,
 - (a) the parties shall continue to perform their respective obligations under the contract unless they otherwise agree; and
 - (b) the purchaser shall pay the supplier any monies due the supplier.

28. Limitation of liability

28.1 Except in cases of criminal negligence or willful misconduct, and in the case of infringement pursuant to Clause 6;

the supplier shall not be liable to the purchaser, whether in contract, tort, or otherwise, for any indirect or consequential loss or damage, loss of use, loss of production, or loss of profits or interest costs, provided that this exclusion shall not apply to any obligation of the supplier to pay penalties and/or damages to the purchaser; and

the aggregate liability of the supplier to the purchaser, whether under the contract, in tort or otherwise, shall not exceed the total contract price, provided that this limitation shall not apply to the cost of repairing or replacing defective equipment.

29. Governing language

29.1 The contract shall be written in English. All correspondence and other documents pertaining to the contract that is exchanged by the parties shall also be written in English.

30. Applicable law

30.1 The contract shall be interpreted in accordance with South African laws, unless otherwise specified in SCC.

31. Notices

- 31.1 Every written acceptance of a bid shall be posted to the supplier concerned by registered or certified mail and any other notice to him shall be posted by ordinary mail to the address furnished in his bid or to the address notified later by him in writing and such posting shall be deemed to be proper service of such notice
- 31.2 The time mentioned in the contract documents for performing any act after such aforesaid notice has been given, shall be reckoned from the date of posting of such notice.

32. Taxes and duties

- 32.1 A foreign supplier shall be entirely responsible for all taxes, stamp duties, license fees, and other such levies imposed outside the purchaser's country.
- 32.2 A local supplier shall be entirely responsible for all taxes, duties, license fees, etc., incurred until delivery of the contracted goods to the purchaser.

32.3 No contract shall be concluded with any bidder whose tax matters are not in order. Prior to the award of a bid the Department must be in possession of a tax clearance certificate, submitted by the bidder. This certificate must be an original issued by the South African Revenue Services.

33. National Industrial Participation (NIP) Programme

33.1 The NIP Programme administered by the Department of Trade and Industry shall be applicable to all contracts that are subject to the NIP obligation

34. Prohibition of Restrictive practices

- 34.1 In terms of section 4 (1) (b) (iii) of the Competition Act No. 89 of 1998, as amended, an agreement between, or concerted practice by, firms, or a decision by an association of firms, is prohibited if it is between parties in a horizontal relationship and if a bidder (s) is / are or a contractor(s) was / were involved in collusive bidding (or bid rigging).
- 34.2 If a bidder(s) or contractor(s), based on reasonable grounds or evidence obtained by the purchaser, has / have engaged in the restrictive practice referred to above, the purchaser may refer the matter to the Competition Commission for investigation and possible imposition of administrative penalties as contemplated in the Competition Act No. 89 of 1998.
- 34.3 If a bidder(s) or contractor(s), has / have been found guilty by the Competition Commission of the restrictive practice referred to above, the purchaser may, in addition and without prejudice to any other remedy provided for, invalidate the bid(s) for such item(s) offered, and / or terminate the contract in whole or part, and / or restrict the bidder(s) or contractor(s) from conducting business with the public sector for a period not exceeding ten (10) years and / or claim damages from the bidder(s) or contractor(s) concerned.

Js General Conditions of Contract (revised July 2010)

SERVICE LEVEL AGREEMENT

entered into between

THE CITY OF TSHWANE METROPOLITAN MUNICIPALITY

a municipality as described in section 2 of the Local Government: Municipal Systems Act, 2000 and as contemplated in section 155 of the Constitution of the Republic of South Africa, 1996 as a category A municipality, or the Assignee, if applicable, herein represented by Johan Mettler in her capacity as City Manager duly authorised thereto under and by virtue of a resolution passed on 26 January 2012, and who by his/her signature hereto warrants that he/she is properly authorised to sign this Agreement.

(Herein referred to as the "CITY")

	AND
Registratio	n Number
Herein represented by	, in his/her capacity as
duly authorised thereto under	and by virtue of a resolution of the Board passed on
1.	a copy of which is annexed as "Annexure A", and who
by his/her signature hereto wa	arrants that he/she is properly authorised to sign this
Agreement.	
(Herein re	eferred to as the "SERVICE PROVIDER")

CONTENT

1	DEFINITIONS7
2	INTERPRETATION 8
3	APPOINTMENT 10
4	PURPOSE OF THE AGREEMENT10
5	RELATIONSHIP10
6	DURATION 10
7	CONTACT PERSON10
8	SCOPE OF GENERAL SERVICES11
9	PRICE AND PAYMENT11
10	PRICE RESTRUCTURING13
11	SERVICE LEVELS14
12	WITHHOLDING OF PERFORMANCE
13	PENALTY
14	ACCESS 15
15	ORDERS OF GOODS16
16	DELIVERY OF GOODS16
17	DEFECTIVE GOODS / LATENT PRODUCTS 17
18	AMENDMENT OR CANCELLATION OF PURCHASE ORDER

19	INSPECTION	18
20	MAINTENANCE AND SUPPORT	20
21	TRAINING	20
22	SERVICE PROVIDER'S WARRANTIES AND INDEMNITIES	20
23	SERVICE PROVIDER'S PERSONNEL	23
24	STATUTORY AND EMPLOYMENT ISSUES	24
25	SUB-CONTRACTING	25
26	CONFIDENTIALITY	26
27	INTELLECTUAL PROPERTY RIGHTS	27
28	FORCE MAJEURE	28
29	CESSION	29
30	CHANGE OF CONTROL / CIRCUMSTANCE	29
31	BREACH	30
32	EARLY TERMINATION	30
33	DISPUTES	30
34	LAWS AND JURISDICTION	33
35	NOTICES AND COMMUNICATIONS	33
36	GENERAL AND MISCELLANEOUS	35
37	EXECUTION	36
AN	NEXURE "A" BOARD RESOLUTION	38

ANNEXURE "B"SCOPE OF WORK AND DELIVERABLES	39
ANNEXURE "C" PAYMENT TERMS	40

CITY OF TSHWANE: RTD- 17-2022/23

RECORDAL:

WHEREAS the City requires various services to be provided, or carried out and delivered at the service areas; the City has appointed Name of Company this tender is for appointment of a service providers for the supply, delivery and offloading of lubricants and greases for the Tshwane Bus Services (TBS) to ensure efficient and uninterrupted performance of bus maintenance duties. stipulated in the tender specification in tender RTD-14 2022/23

AND WHEREAS the Service Provider has accepted such appointment and shall render the services to the City on the terms and conditions as set out in this agreement;

AND WHEREAS the Service Provider wishes to provide such services and warrants that the services will be performed in a professional and workmanlike manner, consistent with industry standards reasonably applicable to such services;

AND WHEREAS the service provider has indicated that it has the necessary expertise, skills and capabilities to provide the service;

NOW THEREFORE the Parties have agreed to enter into this Agreement, in terms of which the service provider shall provide the Services in the Service Areas and/or Delivery Area and provide maintenance and support thereof, to the City in accordance with the terms and subject to the conditions of this Agreement:

1 DEFINITIONS

Unless otherwise expressly stated, or the context otherwise requires, the words and expressions listed below shall, when used in this Agreement, including this introduction, bear the meanings ascribed to them:

- 1.1"Agreement" means this service level agreement and shall include any annexures and/or schedules and/or attachments and/or appendices and/or any addenda hereto or incorporated herein by reference, as amended from time to time;
- 1.2"Business Day" means any day from Monday to Friday excluding Public Holidays as defined in the Public Holidays Act 36 of 1994 ("Public Holidays Act") as amended from time to time; that is from 07H30 AM to 15H30 Monday to Friday
- 1.3"Business Week" means five consecutive Business Days, excluding Public Holidays as defined in the Public Holidays Act;
- 1.4"City" means the City of Tshwane Metropolitan Municipality, a metropolitan municipality established in terms of section 12 of the Local Government: Municipal Structures Act 117 of 1998;
- 1.5"Contact Persons" means persons identified by the Parties as persons who are responsible for the execution of the Agreement and whose names are set out in clause 35 below and who can be substituted in writing from time to time;
- 1.6"Contract Price" shall mean the amount reflected as the contract price in clause 9 below;
- 1.7"Contract Period" means the contract period as reflected in clause 0 below;
- 1.8"**Effective Date**" means notwithstanding the Signature Date,
 - 1.9"Intellectual Property" means Patents, Designs, Know-How, Copyright and Trade Marks and all rights having equivalent or similar effect which may exist anywhere in the world, introduced and required by either Party to give effect to their obligations under this Agreement, owned in whole

or in part by, or licensed to either Party prior to the Commencement Date or developed after the Commencement Date, and includes all further additions and improvements to the Intellectual Property, otherwise pursuant to this Agreement;

- 1.10 "Month" means a calendar month;
- 1.11 "Parties" means City and Service Provider and "Party" means either of them as the context requires;
- 1.12 "Services" means services to be provided by the Service Provider to the City as detailed in clause 8 below;

1.13	"Service		Provider"				means	
	-							_, a
	company duly incorporated in accordance with the company laws							ws of the
	Republic	of	South	Africa	with	company	registration	number
						;		

- 1.14 "Signature Date" means the date of signature of this Agreement by the Party signing last;
- 1.15 "Subcontract" means any contract or agreement or proposed contract between the Service Provider and any third party whereby that third party agrees to provide to the Service Provider the Services or any part thereof;
- 1.16 "Subcontractor" means the third party with whom the Service Provider enters into a Subcontract:
- 1.17 "Tax Invoice" means the document as required by section 20 of the Value Added Tax Act 89 of 1991, as amended from time to time; and
- 1.18 "VAT" means Value Added Tax as defined in terms of the Value Added Tax Act of 1991.

2 INTERPRETATION

2.1Headings and sub-headings are inserted for information purposes only and shall not be used in the interpretation of this Agreement.

- 2.2 Unless the context clearly indicates a contrary intention, any word connoting:
 - 2.2.1 any singular shall be deemed to include a reference to the plural and vice versa;
 - 2.2.2 any one gender shall be deemed to include a reference to the other two genders; and
 - 2.2.3 a natural person shall be deemed to include a reference to a legal or juristic person.
- 2.3 The expiry or termination of this Agreement shall not affect provisions of this Agreement which expressly provide that they will operate after any such expiry or termination of this Agreement. Provisions of necessity shall continue to have been effective after such expiry or termination of this Agreement, notwithstanding that the clauses themselves do not expressly provide for this.
- 2.4 The rule of interpretation that a written agreement shall be interpreted against the party responsible for the drafting or preparation of that Agreement shall not apply.
- 2.5 Where figures are referred to in numerals and in words and there is any conflict between the two, the words shall prevail.
- 2.6 Any reference to any legislation is a reference to such legislation as at the Signature Date and as amended or re-enacted, from time to time.
- 2.7 If any provision in a definition is a substantive provision conferring any rights or imposing any obligations on any party, then notwithstanding that, it is only in this interpretation clause, effect shall be given to it as if it were a substantive provision in this Agreement.

CITY OF TSHWANE: RTD- 17-2022/23

3 APPOINTMENT

The City hereby appoints the Service Provider, who accepts such appointment, to provide the Services in terms of the Appointment Letter and the Scope of Works attached herewith and marked as Annexure "A" and "C" respectively and in accordance with the terms and subject to the conditions of this Agreement.

4 PURPOSE OF THE AGREEMENT

- 4.1 The Purpose of this Agreement is to:
 - 4.1.1 formalise and regulate the working relationship between the Parties:
 - 4.1.2 set out the roles and responsibilities of the Parties; and
 - 4.1.3 define process and procedures to be followed by the Parties.

5 RELATIONSHIP

Nothing in this Agreement shall constitute, or be deemed to constitute a partnership or joint venture between the Parties. Furthermore the Service Provider acknowledges and agrees that its status under this Agreement is that of an independent service provider and its status shall in no way be deemed to be that of an agent or employee of the City, for any purpose whatsoever, and the Service Provider shall have no authority or power to bind the City or to contract in the name of the City, or create a liability against the City in any way or for any purpose.

6 DURATION

This Agreement shall commence on the Effective Date and shall subsist for three (3) years years, unless terminated earlier pursuant to clause 32 below.

7 CONTACT PERSON

7.1The work to be performed by the Service Provider hereunder will be supervised by City's Contact Person referred to in clause 35 below.

7.2The Parties shall notify each other, in writing from time to time, of the details of their nominated Contact Person.

- 7.3 The Contact Persons shall liaise and update each other on the progress of the Services rendered and shall endeavour to resolve and remedy any problems or disputes that may arise in relation to the Services.
- 7.4 Either Party may substitute a Contact Person at its discretion provided that each Party shall give the other Party reasonable notice of such substitution and will provide replacement employees of equivalent ability.
- 7.5 Without derogating from the aforegoing, should either Party replace a Contact Person for any reason whatsoever, it shall ensure, to the greatest extent possible in the circumstances, that the suitable period of hand-over and overlap takes place, at its cost, between the new and the encumbered Contact Person.

8 SCOPE OF GENERAL SERVICES

The Service Provider shall, for the duration of this Agreement, provide the Services set out in the scope of work and in accordance with the deliverables and milestones attached hereto as Annexure B, including but not limited to the Maintenance and Support services as provided for in clause 20 below.

9 PRICE AND PAYMENT

1The City shall pay to the Service Provider a Price per Unit (VAT inclu	sive)
of R	
(
ran	ds)
payable in accordance with the terms of the Appointment Letter,	
attached hereto as Annexure C. and subject to deliverables.	

9.2All payments under this Agreement shall be made by electronic fund transfer or other forms of payment as the Parties may agree from time to time, upon receipt of valid and undisputed Tax Invoices and monthend statements together with the supporting documentation from the Service Provider, once the undisputed Tax Invoices or such portion of the Tax Invoices which are undisputed become due and payable.

9.3 All amounts and other sums payable in terms of this Agreement and Schedules hereto will be stipulated exclusive of VAT, unless expressly stated otherwise.

- 9.4 Unless otherwise provided in the Schedules, valid Tax Invoices shall be submitted together with a month-end statement. Payment against such month-end statement shall be made by The City within 30 (thirty) days after the date of receipt by The City of the Service Provider's statement together with the relevant valid and undisputed Tax Invoice(s) and supporting documentation, but in any event not later than 90 (ninety) days of receipt of such statement.
- 9.5 Where the payment of any valid and undisputed Tax Invoice, or any part of the said Tax Invoice which is not in dispute, is not made by the due date, the Service Provider shall be entitled to charge interest on the outstanding amount, at the Service Provider's prime rate of interest in force, for the period from the due date of payment until the outstanding amount is fully paid.
- 9.6 There shall be no interest levied on a Tax Invoice that is in dispute between the Parties.
- 9.7 The City shall pay the amount reflected on a Tax Invoice once the City's Contact Person has verified that the Services set out in a schedule have been rendered and the Tax Invoice amount has been approved by the City.
- 9.8 All Tax Invoices shall be addressed to the City' Contact Person.
- 9.9 All payments shall be transferred, by the City to the Service Provider electronically into the Service Provider's bank account, the details of which are set out below:

Bank:	
Account type:	
Account No:	

5			
Branch No	:		

9.10 Failure to comply with the clauses above may result in late payment of the total amount of an invoice by the Service Provider to the City. The City shall not be liable for any costs or damages suffered by the Service Provider as a result of such late payment.

10 PRICE RESTRUCTURING

- 10.1 The onus lies with the Service Provider to inform the City about the possible price adjustment on annual basis.
- 10.2 The City shall embark on a benchmarking exercise every 12 (twelve) months where the City shall benchmark the Service Provider's Contract Price against the prevailing market rates.
- 10.3 In the event it emerges that the Service Provider's charges in respect of the Contract Price and other charges under this Agreement are materially higher than the reasonable benchmark ascertained by the City or that the City can acquire similar Services of a like quality from another supplier at a total delivered cost that is lower than the total delivered cost of the Services acquired hereunder from the Service Provider, the City shall have the right to notify the Service Provider of such total delivered cost and the Service Provider shall have an opportunity to adjust the Contract Price and any other charges hereunder, on such a basis as to result in the same total delivered cost to the City, within 30 (thirty) calendar days of such notice.
- 10.4 If the Service Provider fails to do so or cannot legally do so, The City may:
 - 10.4.1 acquire the Services from such other supplier in which case the obligations, including, but not limited to, any purchase and sale requirements and/or commitments, if any, of the City and the Service Provider hereunder shall be reduced accordingly;
 - 10.4.2 terminate this Agreement without any penalty, liability or further obligation; or
 - 10.4.3 continue under this Agreement.

10.5 Within 30 (thirty) calendar days of a notice by the City or at any time the City so requests, the Service Provider shall certify in writing to the City that it is in compliance with this clause and shall provide all information that the City reasonably requests in order to verify such compliance.

10.6 Grounds for Blacklisting

The following are grounds for blacklisting, including but not limited to:-

- · Committing an irregular practice/s as defined;
- Failing to achieve a specified goal as stipulated in the tender document in terms of Regulation 15(1) of the Preferential Procurement Regulations;
- Committing any offence as set out in Section 12 and 13 of the Prevention and Combating of Corrupt Activities Act No. 12 of 2004;
- Persistent non-performance as defined, and as monitored in terms of the Performance Management Policy of the Municipality; and
- Conviction in respect of criminal related activity, by a competent Court of Law, for which the sentence is a term of imprisonment of not less than 6 months.

11 SERVICE LEVELS

- 11.1 The Service Provider recognises that the City has entered into this

 Agreement relying specifically on the Service Provider's representations regarding service levels including, *inter alia*:
 - 11.1.1 capacity allocations in accordance with the Service to be provided;
 - 11.1.2 all work to be performed and Services rendered under this Agreement shall comply with industry norms and best practice acceptable within the Services industry and shall be executed by the Service Provider to the total satisfaction of the City.
- 11.2 The Service Provider shall provide suitably qualified and trained employees to provide the Services to the City in terms of this Agreement, and shall allocate, in its discretion employee resources in accordance with the technical skill and knowledge required, provided that any

exercise of such discretion by the Service Provider shall not negatively impact on the provision of the Services by the Service Provider to the City, and shall allocate employees with the technical skill and knowledge onsite at the City at all times during normal working hours, if the City so requires.

11.3 Amongst others, the Service Provider shall comply with and provide the Services as set out in clause 8 above.

12 WITHHOLDING OF PERFORMANCE

The Service Provider may not under any circumstances, including, without limitation, non-payment by the City, withhold any Services from The City during the currency of this Agreement, unless it validly terminates this Agreement in terms of clause 32 below.

13 PENALTY

- 13.1 Should the Service Provider fail to comply with its obligations in terms of this Agreement, the City may:
 - 13.1.1 Exercise its rights in terms of clause 31 below; alternatively
 - 13.1.2 Impose a penalty on the Service Provider.
- 13.2 An election of any of the above by the City shall not mean that the City has waived any other rights which the City might have in law.
- 13.3 Should the City elect to impose a penalty on the Service Provider, the City shall provide the Service Provider with a written notice requiring the Service Provider to remedy the default within 7 (seven) days from the date of delivery of the notice.
- 13.4 Should the Service Provider fail to remedy the default within 7 (seven) days after receiving the notice, then the City shall be entitled, without prejudice to any alternative or additional right of action or remedy

available to the City and without further notice, impose a penalty, which penalty shall be a deduction of 10% of specific activity in the monthly Contract Price for the Contract Period; and for the avoidance of doubt, the penalty amount shall be 10% of the monies due for payment to the Service Provider monthly in terms of clause 9 above.

13.5 Should there be a dispute as to whether the failure to deliver was caused by the City or was the Service Provider's fault such dispute shall be dealt with in accordance to clause 33 below.

14 ACCESS

- 14.1 The City shall allow the Service Provider reasonable access to its premises, provided that:
 - 14.1.1 access is related to the Services to be provided by the Service Provider; and
 - 14.1.2 the Service Provider adheres to all rules, regulations and instructions applicable at the City's premises.

- 14.2 The Service Provider is required to notify the City monthly of employees who are to provide Services at the Service Areas and/or Delivery Areas.
- 14.3 The City shall grant the Service Provider and/or its employees, referred in clause 14.2 above, access to its premises to perform its obligations in terms of this Agreement.
- 14.4 The Service Provider and its employees shall at all time when entering the premises and/or Service Areas and/or Delivery Areas of the City comply with all rules, laws, regulations and policies of the City.

15 ORDERS OF GOODS

- 15.1 The Service Provider's Contact Person shall advise the City, in writing, of the Goods required to enable the Service Provider to render the Services. In the order form, the Service Provider shall set out the quantity, description of Goods and the anticipated date of delivery of the Goods ("Delivery Date").
- 15.2 The City shall confirm the order in writing and authorise the Service Provider to order Goods necessary for the provision of the Service.
- 15.3 All orders for Goods ordered under this clause 15 shall be for the separate account of the City, the cost of which shall be invoiced to the City by the Service Provider upon confirmation of the order in terms of clause 15.2 above. The City shall not be obliged to order the Goods from the Service Provider and shall be entitled to utilise any company that it deems most suitable for the provision of the Goods.

16 DELIVERY OF GOODS/SERVICES

- 16.1 The Service Provider shall deliver the Goods on the Delivery Date.
- 16.2 Should the Service Provider be unable to deliver the Goods on the Delivery Date, the Service Provider shall inform the City of its inability to deliver the Goods, the reason thereof, and shall provide the City with a reasonable alternative Delivery Date which in any event shall not be more than 14 (fourteen) days from the original Delivery Date.

- 16.3 In the event that the Service Provider is unable to deliver the Goods on the Delivery Date 3 (three) times in a period of 6 (six) months, then the City shall be entitled to terminate this Agreement by giving the Service Provider one (1) month's written notice to terminate.
- 16.4 Upon delivery of the Goods by the Service Provider, the City's contact person shall sign the delivery document provided by the Service Provider as acknowledgement of receipt of the Goods. Such acknowledgement of receipt shall not constitute an acceptance:
 - 16.4.1 That the Goods were received in good condition;
 - 16.4.2 That the Goods were free of any defects;
 - 16.4.3 That the Goods were fit for the purpose for which they were purchased; and/or
 - 16.4.4 of any terms and conditions of the delivery document.
- 16.5 In the event that the City notifies the Service Provider, within five (5) Business Days, that the Goods delivered are not in accordance with the order, the City shall be entitled to return the Goods to the Service Provider at the Service Provider's cost and the Service Provider shall deliver the replacement Goods ordered within five (5) Business Days of taking delivery of the defective Goods.

17 DEFECTIVE GOODS / LATENT PRODUCTS

- 17.1 The Service Provider shall verify whether the Goods received are in order and without any defects.
- 17.2 In the event that the City realises that the Goods have any defect, including but not limited to manufacture and/or latent defects, the City shall inform the Service Provider in writing within 5 (five) working days of becoming aware of the defect ("Notice of Defect").
- 17.3 Upon receipt of the Notice of Defect, the Service Provider shall immediately deliver replacement Goods to the City within 14 (fourteen) Business Days of receiving the Notice of Defect referred to in clause 17.2 above and replace the defective Goods.

17.4 The cost of returning and replacing the defective Goods shall be borne by the Service Provider.

17.5 The Service Provider shall be responsible for the replacement amount of any parts of the Goods that are to be replaced in terms of this Agreement.

18 AMENDMENT OR CANCELLATION OF PURCHASE ORDER

The City is entitled to cancel an order, reschedule delivery of the Goods or change the Delivery Area and Delivery Date on two (2) days from days of the order written notice to the Service Provider.

At the end of the contract they city shall purchase the reserved stock from the Service Provider

19 INSPECTION

- 19.1 The City may at any time inspect the Goods and/or Services levels of the Service Provider in terms of this Agreement.
- 19.2 If the City is, at any time, dissatisfied with the service levels then the Service Provider shall, within 7 (seven) days, notify the Service Provider in writing of the failure or default.
- 19.3 The Service Provider shall immediately upon receipt of written demand by the City, remedy such failure or default, within 7 (seven) Business Days from the date of receipt of the notice, free of charge.
- 19.4 Should the Service Provider fail to remedy the failure or default referred to above then the City shall have the right to impose penalties as provided for in clause 12 above or invoke the provisions of clauses and/or clause 31 below.
 - 19.4.1 To enable the City to determine whether the Goods and/or Services rendered in terms of this Agreement are being complied with the Service Provider shall:
 - 19.4.1.1 Provide the City with such information as it may reasonably require;

19.4.1.2 Allow the City to inspect and take copies of any records of the Service Provider relating to the Goods and/or Services, including all hardware,

software, data, information, visuals, procedures, event logs, transaction logs, audit trails, books, records, contracts and correspondence;

19.4.1.3 Allow the City or its authorised representatives to conduct interviews with any of the Service Provider's employees, subject to reasonable notice being given to the Service Provider.

19.5 Service Provider to Provide Reasonable Assistance

- 19.5.1 Where any information is required for inspection in terms of this clause and the information is kept in a computer, the Service Provider shall give the City reasonable assistance required to facilitate inspection and obtain copies of the information in a visible and legible form or to inspect and check the operation of any computer and any associated apparatus or material that is or has been in use in connection with the keeping of the information.
- 19.5.2 Any information required to be provided to the City pursuant to this clause 19 shall be provided by the Service Provider, as the case may be in such form (including a form otherwise than in writing) as the City may reasonably specify.
- 19.5.3 The cost of any inspection contemplated in terms of this clause 19 shall be for the account of the City unless any material irregularity or failure on the part of the Service Provider is determined by the City in the course of such inspection.
- 19.6 The inspection contemplated in this Agreement will be conducted:
 - 19.6.1 during normal business hours;
 - 19.6.2 save where the circumstances justify it, on reasonable notice to the Service Provider; with the minimum interference in the

provision of the Services and the Service Provider's other operations.

20 MAINTENANCE AND SUPPORT

The essential and critical elements of the Maintenance and Support to be provided by the Service Provider to the City shall be detailed in the scope of work attached hereto as Annexure B (Scope of Work).

21 TRAINING

If required, the Service Provider shall after delivery and installation of the Goods, and as part of Maintenance and Support, ensure that the City's nominated employees, from time to time, receive the required and necessary training relating to the nature, purpose and appropriate use of the Goods.

22 SERVICE PROVIDER'S WARRANTIES AND INDEMNITIES

22.1 Service Warranties

- 22.1.1 The Service Provider warrants that in relation to each Service provided in terms of this Agreement:
 - it has full capacity and authority to enter into and perform this Agreement, and that this Agreement is executed by duly authorised representatives of the Service Provider;
 - 22.1.1.2 it possesses or has access to the requisite knowledge, skill and experience to provide the Services in an expert manner;
 - 22.1.1.3 it will discharge its obligations under this Agreement and any annexure, appendix or Schedule hereto with all due skill, care and diligence;
 - 22.1.1.4 all work performed and Services rendered under this Agreement shall comply with prevailing practice, standards and specifications within the industry;

- it will be solely responsible or the payment of remuneration and associated benefits, if any, of its Personnel and for withholding and remitting income tax for its Personnel in conformance with any applicable laws and regulations;
- 22.1.1.6 the use or possession by The City of any Materials will not subject The City to any claim for infringement of any Intellectual Property Rights of any third party;
- 22.1.1.7 with promptness and diligence and in a skilful manner and in accordance with the practices and professional standards of operations while performing Services and/or delivering Goods and/or similar to the Services and/or Goods:
- 22.1.1.8 which Services and/or Goods will in all aspects comply with industry norms and best practice to the satisfaction of the City with regard to materials and workmanship; ;
- 22.1.1.9 using and adopting any standards, processes and procedures required under this Agreement;
- 22.1.1.10 warranting that it shall employ suitably qualified and trained employees to provide the Services and/or Goods to the City and it shall allocate employees in accordance with the technical skill and knowledge required;
- 22.1.1.11 free from any defects in material and workmanship;
- 22.1.1.12 maintaining and causing to be maintained the highest standard of workmanship and care in undertaking the Services and/or processing the Goods;

- 22.1.1.13 maintaining and caused to be maintained the highest standard of care and diligence in providing the Services, maintenance and support;
- 22.1.1.14 ensuring that all applicable laws are observed;
- 22.1.1.15 without derogating from the generality of the aforegoing, strictly adhering to any or all laws, regulations and accepted procedures with regard to health, hygiene and the maintaining of the environment in the manufacture, packaging, labelling, identification, storage and transportation of the Goods;
- 22.1.1.16 guaranteeing that the Goods shall be in good working condition for the warranty and/ or maintenance period of the Goods, and that the Service Provider shall be responsible for the costs of repair of the Goods should the Goods require to be repaired to their normal use.

22.2 Indemnity

22.2.1 The Service Provider hereby indemnifies the City against any claim which may be brought against the City by the Service Provider's personnel or a third party arising from the execution of this Agreement alternatively which arises against the City as a result of the Service Provider's breach of any of the provisions of this Agreement, provided that the City shall notify the Service Provider in writing within a reasonable time, and in any event not less than 14 (fourteen) Business days of the City becoming aware of any such claim to enable the Service Provider to take steps to contest it and shall provide the Service Provider with such reasonable assistance as may be necessary to enable the Service Provider to defend the claim to the extent only that it is in a position to render such assistance. The Service Provider may, within 5 (five) Business

Days of receipt of written notice from the City aforesaid, elect in writing to contest such a claim in the name of the City and shall be entitled to control the proceedings in regard thereto, provided that the Service Provider indemnifies the City against all and any costs (including attorney and own client costs) which may be incurred by or awarded against the City as a consequence of the defence of the claim.

23 SERVICE PROVIDER'S PERSONNEL

23.1 Liability for Criminal Acts of Employees

The Service Provider shall be liable to the City for any loss that the City or any third party may suffer as a result of any theft, fraud or other criminal act of any employee of the Service Provider which arises within the course and scope of such employees' employment with the Service Provider.

23.2 Character of Employees

- 23.2.1 Due to the confidential nature of certain aspects of the Services and the position of trust which the Service Provider's employees will fulfil, the Service Provider hereby undertakes to use its best commercial endeavours to ensure that it only assigns to the City employees who are fit and proper persons and who display the highest standards of personal integrity and honesty and who have not, to their knowledge, being convicted of any crime.
- 23.2.2 The Service Provider shall, at its own cost, conduct all reasonable background checks into members of its employees prior to utilizing same to provide the Services in terms of this Agreement.
- 23.3 The City shall conduct all reasonable background checks into the Service Provider's employees from time to time, where it deems it necessary to do so.

24 STATUTORY AND EMPLOYMENT ISSUES

24.1 The Service Provider shall comply with all employment legislation

- 24.1.1 The Service Provider warrants that it has full knowledge of all relevant statutory, collective and other stipulations applicable to the relationship with its personnel and its relationship with the City. This includes, but is not limited to, the Labour Relations Act, the Basic Conditions of Employment Act, 1977, the Employment Equity Act, 1998 and any other applicable employment legislation currently in force.
- 24.1.2 The Service Provider warrants further that it is not and will not in future be in contravention of any of the provisions of any such legislation and in the event of such contravention, the Service Provider shall immediately take all steps to remedy such contravention. If the City advises the Service Provider of any contravention of such legislation in writing, the Service Provider shall, within 10 (ten) days after receipt of such notice, take all steps necessary to remedy such contravention and shall keep the City informed regarding the steps taken and the implementation and the result thereof.

24.2 No employment

The Service Provider warrants that none of its personnel shall be regarded as employees of the City. The Service Provider shall assist to defend and bear all costs in the event that the City is required to defend a claim, whether civil or employment related, instituted against it by the Service Provider's personnel should the City defend the matter, the Service Provider hereby indemnifies the City against all and any costs (including attorney and own client costs) which may be incurred by or awarded against the City as a consequence of the defence of the claim.

24.3 Occupational Health and Safety Act, 1993

The Service Provider shall be responsible for ensuring compliance with all the provisions of the Occupational Health and Safety Act, 1993 and it

indemnifies the City against any claim which may arise in respect of such Act by its personnel against the City.

25 SUB-CONTRACTING

- 25.1 The Service Provider may not Subcontract the whole of or any portion of the Services in terms of this Agreement to any third party without the prior consent of the City.
- 25.2 In the event the Service Provider wishes to Subcontract the whole of or any portion of the Services in terms of this Agreement, it shall apply to the City in writing for consent to do so.
- 25.3 In its application, the Service Provider shall give the name of the Subcontractor, the Subcontractor's obligations, the proposed date of commencement of the Subcontract which shall include the fees payable to the Subcontractor, and a report of the background security check on the Subcontractor's suitability, financial and otherwise.
- 25.4 The City may, in its sole and absolute discretion refuse consent to Subcontract. In the event the City approves the Subcontracting of the whole of or any portion of the Services in terms of this Agreement, then:
 - 25.4.1 the Service Provider shall ensure that the Subcontractor's B-BBEE level is equal or better than that of the Service Provider, their price is competitive and they have the capacity to provide the Service;
 - 25.4.2 such Subcontracting shall not absolve the Service Provider from responsibility for achieving the Service Levels or complying with its obligations in terms of this Agreement and the Service Provider hereby indemnifies and holds the City harmless against any loss, harm or damage which the City may suffer as a result of such Subcontracting;
 - 25.4.3 the Service Provider shall at all times remain the sole point of contact for the City in respect of the acquisition of Services by the City; and

25.4.4 no such Subcontracting shall have any effect on the Contract Price and charges payable by the City to the Service Provider in terms of this Agreement.

26 CONFIDENTIALITY

- 26.1 The Service Provider acknowledge that all information relating to the City confidential business and technical information, data, documents or other information necessary or useful for the carrying on by the City of its business which shall include, but shall not be limited to operating procedures, quality control procedures, approximate operation personnel requirements, descriptions and trade names and trademarks, know how, techniques, technology, information relating to clients, customers, suppliers, relevant authorities, copyright, trade secrets and all goodwill relating to the business and any other intellectual property rights, technical data and documents in whole or in part, used by the City in respect of its business; ("Confidential Information"), shall remain confidential and shall not be made known unless the City has given written consent to do so.
- 26.2 The information provided by the City in the context of this Agreement is Confidential Information and the Service Provider shall take all reasonable measures to keep the information confidential and will only use the information for the purpose for which it was provided.
- 26.3 The Service Provider undertakes to not disclose any such Confidential Information. However, there will be no obligation of confidentiality or restriction on use where:
 - 26.3.1 the information is publicly available, or becomes publicly available otherwise than by action of the receiving Party; or
 - 26.3.2 the information was already known to the receiving Party (as evidenced by its written records) prior to its receipt under this or any previous agreement between the Parties or their affiliates; or
 - 26.3.3 The information was received from a third Party not in breach of an obligation of confidentiality.

27 INTELLECTUAL PROPERTY RIGHTS

- 27.1 All Intellectual Property Rights of the Contractor and/or third party vest in the Contractor and/or third party, as appropriate.
- 27.2 All rights in the City name and logo remain the absolute property of the City.
- 27.3 The Contractor warrants that no aspect of the Services provided in terms thereof will infringe any Patent, Design, Copyright, Trade Mark or trade secret or other proprietary right of any third party.
 - 27.4 The Contractor shall promptly notify the City, in writing, of any infringement or apparent or threatened infringement or any circumstances which may potentially give rise to an infringement, or any actions, claims or demands in relation to any Intellectual Property Rights.
- 27.5 In the event the City becomes aware of any such infringement, the Contractor shall, at its cost, defend the City against any claim that the Services infringe any such third party Intellectual Property Rights, provided that the City gives notice to the Contractor of such claim and the Contractor controls the defence thereof. The Contractor further indemnifies the City against, and undertakes that it will pay all costs, damages and attorney fees, if any, finally awarded against the City in any action which is attributable to such claim and will reimburse the City with all costs reasonably incurred by the City in connection with any such action.
- 27.6 Should any claim be made against the City by any third party in terms of clause 27.1 above, the City shall give the Contractor written notice thereof within 3 (three) days of becoming aware of such claim to enable the Contractor to take steps to contest it.
- 27.7 Should any third party succeed in its claim for the infringement of any third party proprietary rights, the Contractor shall, at its discretion and within 30 (thirty) days of the Services having been found to infringe, at its own cost:

- 27.7.1 obtain for the City the right to continue using the subject of infringement or the parts thereof which constitute the infringement; or
- 27.7.2 replace the subject of infringement or the parts thereof which constitute the infringement with another product or service which does not infringe and which is materially similar to the subject of infringement; or
- 27.7.3 alter the subject of infringement in such a way as to render it non-infringing while still in all respects operating in substantially the same manner as the subject of infringement; or
- 27.7.4 withdraw the subject of infringement.

28 FORCE MAJEURE

- 28.1 For the purposes hereof, Force Majeure shall mean civil strife, riots, insurrection, sabotage, national emergency, acts of war of public enemy, rationing of supplies, flood, storm, fire or any other like forces of nature beyond the reasonable control of the party claiming Force Majeure and comprehended in the terms thereof.
- 28.2 If Force Majeure causes delays in or failure or partial failure of performance by a Party of all or any of its obligations hereunder, this Agreement shall be suspended for the period agreed in writing between the Parties.
 - 28.3 In the event of circumstances arising which the other Party believes that it constitutes a Force Majeure ("the Affected Party") then such Affected Party shall send, within 5 (five) days from the interrupting circumstances, a written notice of the interrupting circumstances specifying the nature and date of commencement of the interrupting event to the other Party. The Parties shall agree, in writing, to suspend the implementation of this Agreement for a specific period ("Agreed Period").
 - 28.4 In the event that both Parties reasonably believe that the Affected Party shall be unable to continue to perform its obligations after the Agreed

Period, then either Party shall be entitled to terminate this Agreement without further notice to the other Party.

28.5 The Party whose performance is interrupted by the interrupting circumstances shall be entitled, provided that such party shall gave notice to that effect with a written notice of the interrupting circumstances as provided above, to extend the period of this Agreement by a period equal to the time that its performance is so prevented.

29 CESSION

The Service Provider shall not be entitled to cede or assign or transfer in any other way and/or alienate its rights and obligations in terms of this Agreement without the prior written consent of the City.

30 CHANGE OF CONTROL / CIRCUMSTANCE

- 30.1 The Service Provider shall notify the City, in writing, of any change in the Service Provider's shareholding or membership or any change in the Service Provider's subsidiary companies or holding or its affiliates (such change shall be considered a material change in the constitution and identity of the Service Provider. The City may terminate this Agreement upon becoming aware of such material change.
- 30.2 The Parties agree that should there be a change as envisaged in clause 30.1 above, the Service Provider will no longer exist and a new third party/entity shall have been constituted. In this regard, such third party shall not be entitled to inherit any of the Service Provider's rights and obligations in terms of this Agreement, which will only be transferred to the new entity in writing by the City following the City's satisfaction and approval in writing of such new entity.
- 30.3 The Service Provider shall further notify the City of any material changes or circumstance which might have led the City to appoint the Service Provider to Provide the Goods and/or Services. In the event that any material change or circumstance occurs and the Service Provider fails to inform the City of such a change or circumstance, the Service Provider shall be deemed to have breached a material term of this Agreement and

the City shall be entitled to cancel the Agreement on 1 (one) month's prior notice.

31 BREACH

- 31.1 Subject to clause 30.3 above, should either Party commit a breach of any term of this Agreement ("the Defaulting Party") then the affected party ("Aggrieved Party") shall be entitled to inform the Defaulting Party in writing to remedy such failure or default within 5 (five) Business Days and should the Defaulting Party fail to remedy the breach within 5 (five) Business Days after receipt of the notice the so Aggrieved Party shall be entitled, without prejudice to any of its rights under this Agreement or law to:
 - 31.1.1 immediately terminate this Agreement without giving written notice and claim damages (which shall include legal costs on an attorney/client scale); or
 - 31.1.2 request specific performance and claim damages (which shall include legal costs on an attorney/client scale); or
 - 31.1.3 impose penalties as provided for in clause 13 above.

32 EARLY TERMINATION

The City shall have the right to terminate this Agreement by giving 30 (thirty) days' notice in writing to the Service Provider of its intention to terminate the Agreement.

33 DISPUTES

- 33.1 Save for clause 31 above or any other clause in this Agreement which provides for its own remedy, should any dispute arise between the Parties in respect of or pursuant to this Agreement, including, without limiting the generality of the aforegoing, any dispute relating to:
 - 33.1.1 the interpretation of the Agreement;
 - 33.1.2 the performance of any of the terms of the Agreement;
 - 33.1.3 any of the parties' rights and obligations;

- 33.1.4 any procedure to be followed;
- 33.1.5 the termination or cancellation or breach of this Agreement; or
 - 33.1.6 the rectification or repudiation of this Agreement;
 - then any Party may give the other Party written notice of such dispute, in which event the provisions below shall apply.
- 33.2 Within 7 (seven) days of the declaration of such dispute, the Parties representatives or their nominated persons shall meet in the spirit of goodwill and endeavour to resolve the dispute, failing which (and without prejudice to any other alternative dispute resolution to which the Parties may agree, either prior to or concurrently with arbitration) the provisions of this clause 33 shall apply.
- 33.3 If the Parties are unable to resolve the dispute within 14 (fourteen) days of the notice of the dispute (or such longer period as they may have agreed to in writing), then either Party may, on written notice to the other Party, require that the dispute be submitted to and decided by arbitration, in terms of the Arbitration Act, 42 of 1965 of South Africa ("the Arbitration Act").
- 33.4 The arbitration shall be held under the provisions of the Arbitration Act provided that the arbitration shall be:
 - at any place which the Parties agree, in writing, to be mutually convenient.
 - 33.4.2 in accordance with such formalities and/or procedures as may be settled by the arbitrator and may be held in an informal and summary manner, on the basis that it shall not be necessary to observe or carry out the usual formalities of procedure, pleadings and/or discovery or respect rules of evidence.
- 33.5 If the arbitration is:
 - a legal matter, then the arbitrator shall be a practicing advocate or a practicing attorney of not less than 10 (ten) years' standing;

- 33.5.2 an accounting matter, then the arbitrator shall be a practicing chartered accountant of not less than 10 (ten) years' standing;
- any other matter, then the arbitrator shall be any independent person agreed upon between the parties.
- 33.6 Should the Parties fail to agree on an arbitrator within 14 (fourteen) days after the arbitration has been demanded, then the arbitrator shall be nominated at the request of either of the Parties, by the president for the time being of the Law Society of the Northern Provinces.
- 33.7 Should the Parties fail to agree whether the dispute is of a legal, accounting or other nature within seven (7) days after the arbitration has been demanded, then it shall be deemed to be a dispute of a legal nature.
- 33.8 The arbitrator may:
 - 33.8.1 investigate or cause to be investigated any matter, fact or thing which he considers necessary or desirable in connection with the dispute and for that purpose, shall have the widest powers of investigating all documents and records of any party having a bearing on the dispute;
 - 33.8.2 interview and question under oath the parties of any of their representatives;
 - 33.8.3 decide the dispute according to what he considers just and equitable in the circumstances; and
 - 33.8.4 make such award, including an award for specific performance, damages or otherwise, as he in his discretion may deem fit and appropriate. The arbitration shall be held as quickly as possible after it is requested, with a view to it being completed within thirty (30) days after it has been so requested.
- 33.9 The arbitrator's decision and award shall be in writing with reasons and shall be subject to appeal by either Party.

33.10 Subject to the provisions of clause 33.9 above, the arbitrators award may, on application by either Party to a court of competent jurisdiction and after due notice is given to the other Party, be made an order of court.

- 33.11 Notwithstanding the provisions of clauses 33.1, 33.2, 33.3, 33.4, 33.5, 33.6 and 33.7 above, in the event of either Party having a claim against the other Party for a liquidated amount or an amount which arises from a liquid documents, or for an interdict or other urgent relief, then the other Party having such a claim shall be entitled to institute action therefore in a court of law rather than in terms of the above clauses, notwithstanding the fact that the other Party may dispute the claim.
- 33.12 The provisions of this clause 33 are severable from the rest of this Agreement and shall remain in effect even where this Agreement is terminated or cancelled for any reason.

34 LAWS AND JURISDICTION

- 34.1 This Agreement shall be governed by and interpreted according to the Law of the Republic.
- 34.2 Each Party submits to the exclusive jurisdiction of the South African courts in respect of any matter arising from or in connection with this Agreement including its termination. Each Party further consents to the jurisdiction of the High Court of South Africa (North Gauteng High Court (Pretoria).

35 NOTICES AND COMMUNICATIONS

35.1 The Parties choose as their respective domicilium citandi et executandi (hereinafter referred to as the "domicilium") and for the delivery of any notices arising out of the Agreement or its termination or cancellation, whether in respect of court process, notices or other documents or communications of whatsoever nature (including the exercise of any option), the address set out below:

35.1.1 **THE CITY:**

Tshwane House
2nd Floor, Block D
320 Madiba Street
Pretoria, 0001
Attention:
Telephone:
Fax: 086 214 9544
Email:

35.1.2 THE SERVICE PROVIDER:

	-	
	-	
	 -	
Attention:	 	
Telephone: _	 	
Fax:	 	
Email:	 	

- 35.2 Each Party shall be entitled from time to time, by written notice to the other Party, to vary its *domicilium* to any other address which is not a Post Office Box or a Poste Restante.
- 35.3 Any notice given and any payment made by any Party to another Party (hereinafter referred to as "the addressee") which:
 - 35.3.1 is delivered by hand during normal business hours of the addressee at the addressee's *domicilium*, shall be deemed, until the contrary is proved by the addressee, to have been received by the addressee at the time of delivery;
 - 35.3.2 is posted by prepaid registered post to the addressee at the addressee's *domicilium* shall be deemed, until the contrary is proved by the addressee, to have been received on the 7th (seventh) day after the date of posting.

35.3.3

is sent by email or facsimile machine shall be deemed, until the contrary is proven by the addressee, to have been received within 1 (one) hour of transmission where it is transmitted during business hours of the receiving instrument and at noon on the following business day (excluding Saturdays) where it is transmitted outside such business hours.

- 35.4 Any notice or communication required or permitted in terms of this Agreement shall be valid and effective only if in Writing but it shall be competent to give notice by facsimile.
- 35.5 Notwithstanding anything to the contrary in this Agreement a notice or communication actually received by one Party shall be an adequate notice or communication notwithstanding that it was not sent to or delivered at the chosen *domicilium citandi* et executandi.

36 GENERAL AND MISCELLANEOUS

36.1 Sole Record of Agreement

This Agreement constitutes the sole record of the agreement between the parties with regard to the subject matter hereof. No party shall be bound by any express or implied term, representation, warranty, promise or the like not recorded herein.

36.2 No AMENDMENT EXCEPT IN WRITING

No addition to, variation of, or agreed cancellation of, this Agreement shall be of any force or effect unless in writing and signed by or on behalf of the parties. Any alleged waiver of this requirement must itself be reduced to writing and signed by the relevant party to be of any effect.

36.3 WAIVERS

No relaxation or indulgence which any party may grant to any other shall constitute a waiver of the rights of that party and shall not preclude that party from exercising any rights which may have arisen in the past or which might arise in future.

36.4 SURVIVAL OF OBLIGATIONS

Any provision of this Agreement which contemplates performance or observance subsequent to any termination or expiration of this Agreement shall survive any termination or expiration of this Agreement and continue in full force and effect.

36.5 APPROVALS AND CONSENTS

An approval or consent given by a party under this Agreement shall only be valid if in writing and shall not relieve the other party from responsibility for complying with the requirements of this Agreement nor shall it be construed as a waiver of any rights under this Agreement except as and to the extent otherwise expressly provided in such approval or consent, or elsewhere in this Agreement. Any alleged waiver of the requirement that the approval or consent must be in writing must itself be reduced to writing and signed by the relevant party to be of any effect.

37 EXECUTION

- 37.1 This Agreement may be executed in several counterparts, which shall each be deemed an original, but all of which shall constitute one and the same instrument. A facsimile shall constitute a valid counterpart for all purposes hereunder.
- 37.2 The signatories to this Agreement by their signature warrant their authority to enter into this Agreement and the capacity of their principal, if signing in a representative capacity, to enter into this Agreement.

day of

20

Olgrice	3 dt 311 till3 dt	20
Witnes	sses	
1.		
2.		

on this

Signed of

For and on behalf of THE CITY OF TSHWANE METROPOLITAN MUNICIPALITY

(Duly represented by Johan Mettler)

Signed at	. on this	day of	2	20
Witnesses				
1				
2				
		For and o	on behalf of	
		(duly	represented	by

ANNEXURE "A"

RESOLUTION OF THE BOARD

Resolution by	the Board of Directors of	(the "Company") made at a meeting
held at	on	
NOTED:	Agreement with the City of Tshoof which the Company shall pro	intends to enter into an wane Metropolitan Municipality in terms vide various services (the "Agreement") conditions of the Agreement to which mexure "A".
RESOLVED:		
	. ,	and enters into the Agreement on the ons of the Agreement to which this
	THAT	in his/her
		of the Company, be and is hereby
		nd sign the Agreement attached hereto, nd do all things necessary to give effect behalf of the Company.
Read and Co	onfirmed	
Chairman/Co	ompany Secretary	

ANNEXURE "B"

SCOPE OF WORK AND DELIVERABLES

4. PROJECT SCOPE

This tender provides for the supply, delivery and off-loading of the Municipality's requirements of various items of lubricating oils and greases for use of Tshwane Bus Services.

The scope of the work includes the supply, delivery and offloading of:

ITEM 1: CRANKCASE OIL: SYNTHETIC DIESEL ENGINES OIL, ROBUST M3277 SAE 10W-40, Synthetic diesel Engine Oil is an ultra-high-performance SAE 10W-40, synthetic based, heavy duty diesel engine crankcase oil. It exceeds the highest performance requirements of the latest generation of high performance diesel engines as per OEM warranty specifications

ITEM 2: CRANKCASE OIL: MONOGRADE ENGINE OIL DIESEL ENGINES SAE 40 SAE 40 recommended for use of a naturally aspirated diesel engines fitted in commercial vehicles.

ITEM 3: TRANSMISSION OIL: ZF ECO FLUID

Automatic Transmission Fluid for (Zahnradfabrik Friedrichshafen) ZF EcoLife Transmissions. The combination of a base oil based on Extra High Viscosity Index (XHVI) synthesis technology with a specially balanced additive package ensures excellent oxidation stability and a constant coefficient of friction.

ITEM 4: TRANSMISSION OIL: VOITH

Premium Performance ATF for automatic transmission in heavy vehicles. Outstanding base oil quality for optimal cold temperature properties and high ageing stability. Durable friction properties such as self-excitation instability, a reduction in friction holding torque during engagement and resonance caused by periodic pressure oscillations for excellent shift performance.

<u>ITEM 5: Automatic Transmission Fluid: Power steering systems</u> A high-quality automatic gearbox oil consisting of refined base oils with solvents.

ITEM 6: REAR AXLE AND GEAR OIL SAE 75W90

Multipurpose hypoid gear lubricant containing Sulphur-phosphorus EP (Extreme Pressure) additives developed to meet the rigorous demands of commercial-fleet drive axles and final drives. It is designed to provide excellent year-round performance and protection in automotive gear applications over a very wide temperature range and under extended drain operation. The Oil change interval is every 120 000 km or 2 year whichever comes first.

ITEM 7: REAR AXLE AND GEAR OIL SAE 85W140

Recommended for use in spiral bevel and hypoid differentials, power dividers, and oil-lubricated steering axle wheel bearings.

ITEM 8: GREASE: LITHIUM COMPLEX CHASSIS/WHEEL BEARING GREASE NLGI-3

Lithium Complex Grease NLGI 3, developed for the lubrication all anti-friction and plain bearings for industrial as well as automotive applications. The grease is, because of its exceptional performance, suitable for extended relubrication intervals and a Temperature range: -30°C to +120°C, Max. +130°C..

ITEM 9: GREASE: LITHIUM BASED GENERAL PURPOSE NLG-2

lithium-based, general purpose industrial grease containing 3% molybdenum disulphide and is of a NLGI No. 2 consistency. Suitable for use at operating temperatures between -20°C and 130°C.

ITEM 10: ANTI- CORROSION AND ANTI-FREEZE LIQUID

Premix Antifreeze is ethylene glycol based and incorporates powerful additive technology to ensure year-round protection against high temperature corrosion as well as freezing protection down to -37°C. It is prediluted with pure de-ionized water.

ITEM 11: PNEUMATIC OIL / AIR TOOL OIL ISO 22

Premier quality air tool oil of naturally low viscosity at 40° Celsius mm²/second intended for the lubrication of pneumatic tools, hydraulic systems, valves, and associated equipment. Blended with inhibitors to minimize thermal degradation and foaming and protect against corrosion and deposit formation. The oil is formulated to ensure rapid formation of a mist for lubrication of downstream pneumatic equipment.

ITEM 12: HYDRAULIC OIL ISO 32

High quality anti-wear hydraulic fluid formulated for use in high pressure stationery and mobile hydraulic systems. Incorporates zinc phosphate additive technology. Suitable for: Rotary Screw, Vane & Reciprocating Compressor.

3.2 TECHNICAL SPECIFICATION

ITEM NUMBER AND DESCRIPTION	REQUIREMENT/STANDARDS
ITEM 1: CRANKCASE OIL: SYNTHETIC	Mercedes Benz Sheet 228.3
DIESEL ENGINES OIL.	Volvo VDS 3
	M 3277,
SAE 10W-40	MB 228.5
	ACEA E7-04
	E4-99
	API CI-4
	SANS 1843

ITEM 2: CRANKCASE OIL:	LID 40
	HD 40
MONOGRADE ENGINE OIL DIESEL	(API). Classification= CF/SF, CD-
ENGINES. (No Recycled oil will be	Sulphated Ash% m/m=1.0
Accepted)	Mercedes Benz Sheet 228.3
SAE 40 Only virgin engine oil will	
accepted	
·	75 T5 MI 00 44 44
ITEM 3: AUTOMATIC TRANSMISSION	ZF TE-ML 09, 11, 14
OIL: ZF ECO FLUID	ZF TE-ML 04D, 14C, 16M, 16S, 20C, 25C
	(ZF001797)
	MAN 341 Type Z-2, MB 235.5, and API
ITEM 4 ALITOMATIC TO ANOMICCIONI	GL-4.
ITEM 4: AUTOMATIC TRANSMISSION	MAN 339 TYPE V1/V2/Z3/Z12
FLUID 5500:	MB-APPROVAL 236.9
	VOITH 150.014524.xx
	VOLVO 97341
	ZF TE-ML 04D, 14C, 16M, 16S, 20C, 25C
	(ZF001797)
ITEM 5: TRANSMISSION OIL:	Mercedes-Benz 236.6
DEXTRON II Power Steering Systems	ZF TE-ML 09, 11, 14
	M 3277
	MAN 339 TYPE V1/V2/Z3/Z12
ITEM 6: REAR AXLE AND	API GL-4
DIFFERENTIAL GEAR OIL	MIL-L-2105D
	MAN 342 Type M-2,
SAE 75W90	MB 235.6
	API GL-5.
	ZF TE-ML 05C,12C
ITEM 7: REAR AXLE AND	API GL-4
DIFFERENTIAL GEAR OIL	MIL-L-2105D
	MAN 342 Type M-2,
SAE 85W140	MB 235.6
	API GL-5.
	ZF TE-ML 05C,12C
ITEM 8: GREASE: LITHIUM COMPLEX	LITHIUM COMPLEX
CHASSIS/WHEEL BEARING GREASE	Operating Temperatures from
NLGI-3	30 °C to 150 °C (continuous rating)
	Must possess EP 2 (extreme- pressure)
	load-carrying properties
ITEM 9: GREASE LITHIUM BASED	LITHIUM BASED
GENERAL PURPOSE NLGI-2	NLGI-2
ITEM 10: ANTI- CORROSION AND	MAN 324 NF
ANTI-FREEZE LIQUID	RADICOOL NF PREMIX MAN 324
ITEM 11: PNEUMATIC OIL / AIR TOOL	AFNOR NFE 48-603; ISO 11158 HV; GM
OIL	LS-2; Eaton 03-401-2010 supersedes
	Vickers I-286-S
ISO 22	M-2950-S
L	=====

DIN 51524 Part III
DIN 51524 Part 2 (HLP) & Part 3 (HVLP) GM LS2
ISO 11158 Categories HM and HV ASTM D 6158 Type HM and HV Afnor NF E 48-603 HM and HV US Steel 126 and 127 Cincinnati P-68, P-69, P-70 Denison HF-0, HF-1 and HF-2 Eaton 694 for 35VQ25A (formerly M-2950 and I-286-S)

7.2WARRANTY

The supplier warrants that the goods supplied under the contracts are new, unused, of the most recent or current model, and that they incorporate all recent improvements in design and material unless provided otherwise in the contract. The supplier further warrants that all goods supplied under this contract shall have no defect, arising from design, materials or workmanship (except when the design and/or material is required by the purchaser's specifications) or from any act or omission of the supplier, that may develop under normal use of the supplied goods in the condition prevailing I the country of destination.

Warranty claims due to defects expire upon conclusion of the twelve (12) month from the period of use.

3.3 GENERAL SPECIFICATIONS

- The products offered must comply with the required specifications in all respects from Accredited Oil Refinery Proof may be required by the City of Tshwane.
- Material Safety Data Sheet (MSDS) for each product offered will be required.
- When a product cannot be supplied in the210 litre drum for oils, 20 litre drum for coolant 20 kg drum for grease, 5 litre bottle for hydraulic fluid, applicable packaging format, please offer an alternative.
- The successful tenderer is required to carry stock of 1000L of oils, 500L of coolant, 100kg of grease and 25L of hydraulic fluid of all items so as to enable speedy delivery, within the specified delivery period.
- The Municipality does not guarantee purchasing these items or any quantities thereof.

The tenderer shouldsubmit a comprehensive company profile, for example the founding company statements, as well as a detailed exposition of previous work done. If not submitted the Municipality can request the tenderer to provide these documents within7 working days.

8 DELIVERABLES

The successful bidder must submit a comprehensive project schedule that clearly indicates the deliverable milestones, costs, time frames, delivery dates and progress reports.

Tenderers will have to include cost for the supplying of lubricants which will include travelling costs to be priced where applicable in the price schedule.

Appointed supplier must deliver within 15 working days after receiving official purchase

order.

The city reserves the right to periodically test the delivered items.

The successful bidder must submit a comprehensive project schedule that clearly indicates the deliverable milestones, costs, time frames, delivery dates and progress reports not exceeding the maximum project life cycle period of 3 months. Notwithstanding that the appointed supplier must start the project within 15 working days after receiving the official purchase order.

Tenderers will have to include cost for the supplying of equipment which will include travelling costs to be priced where applicable in the price schedule. The turnaround time for the emergency repair of equipment shall be less than 48 hours after the delivery.

Products offered and spare parts must comply with the local content of 60% local manufactured and 40% imported and should be freely available in South Africa.

ANNEXURE "C"

PAYMENT TERMS

1. QUOTING/INVOICING

- 1.1 Separate quotations/invoices shall be rendered by the Contractor for each official order for repair, service or overhaul, and itemized per task instruction (Official Purchase Order), and shall clearly state the labour tasks and the material used separately.
- 1.2 Quotations should be submitted within 12 hours.
- 1.3 Over and above referring to the official purchase order number date and authorizing official, an invoice shall specify the amounts charged as follows:
- i. Inspection Labour (dismantling/reassembling (where required)
- ii. Labour Hours per task @ labour rate/hour
- iii. Material Prices against part numbers and descriptions
- iv. Sub-Total (exclusive of VAT)
- v. VAT (@15%)
- vi. Total
- 1.2 The City shall only to be invoiced once tyre has been issued or installed in the vehicle.

2. COMPLETION OF WORK

The Contractor is required to complete the work allocated to him in the time agreed. The Municipality reserves the right to cancel a contract if the Contractor persists in exceeding the agreed completion date.