



CITY OF
TSHWANE
IGNITING EXCELLENCE

PERFORMANCE AGREEMENT

MADE AND ENTERED INTO BY AND BETWEEN:

**THE CITY OF TSHWANE
AS REPRESENTED BY THE EXECUTIVE MAYOR**

Cllr CILLIERS BRINK

AND

**Mr. Johann Mettler
CITY MANAGER**

FOR THE

**FINANCIAL YEAR: 1 JULY 2023
- 30 JUNE 2024**

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PERFORMANCE AGREEMENT

ENTERED INTO BY AND BETWEEN:

The City of Tshwane (CoT) herein represented by Cllr Cilliers Brink in his capacity as **Executive Mayor** (hereinafter referred to as the **Employer** or Supervisor)

And

Mr. Johann Mettler, employee of the Municipality (hereinafter referred to as the **Employee**).

WHEREBY IT IS AGREED AS FOLLOWS:

1. INTRODUCTION

- 1.1 The **Employer** has entered into a contract of employment with the **Employee** in terms of section 54 (a) of the Local Government: Municipal Systems Act 32 of 2000, as amended ("the Systems Act"). The **Employer** and the **Employee** are hereinafter referred to as "the Parties".
- 1.2 Section 54 (a) as amended of the Systems Act, read with the Contract of Employment concluded between the parties, requires the parties to conclude an annual performance agreement.
- 1.3 The parties wish to ensure that they are clear about the goals to be achieved and secure the commitment of the **Employee** to a set of outcomes that will secure local government policy goals.
- 1.4 The parties wish to ensure that there is compliance with Sections 54(a) of the Systems Act as amended.

2. PURPOSE OF THIS AGREEMENT

The purpose of this Agreement is to -

- 2.1 comply with the provisions of Section 54 (a) of the Act as amended as well as the employment contract entered into between the parties;
- 2.2 specify national and municipal key performance areas (KPA's), key performance indicators (KPI's) and targets defined and agreed with the employee and to communicate to the employee the employer's expectations of the employee's performance and accountabilities in alignment with the Integrated Development Plan, Service Delivery and Budget Implementation Plan (SDBIP) and the Budget of the municipality;
- 2.3 specify accountabilities as set out in a performance plan, which forms an annexure to the performance agreement;
- 2.4 specify and plan for competency gaps as set out in a personal development plan (PDP), which forms an annexure to the performance agreement (a PDP for addressing developmental gaps which have been identified during the previous financial year must form part of the annual revised performance agreement);
- 2.5 monitor and measure performance against set targeted outputs;
- 2.6 use the performance agreement as the basis for assessing whether the employee has met the performance expectations applicable to his or her job;
- 2.7 in the event of outstanding performance, to appropriately reward the employee; and



- 2.8 give effect to the employer's commitment to a performance-orientated relationship with its employee in attaining equitable and improved service delivery.

3 COMMENCEMENT AND DURATION

- 3.1 This Agreement will commence on 1 July 2023 and will remain in force until 30 June 2024. Thereafter a new Performance Agreement, Performance Plan and Personal Development Plan shall be concluded between the parties for the next financial year or any portion thereof.
- 3.2 The parties will review the provisions of this Agreement during June to July each year. The parties will conclude a new Performance Agreement and Performance Plan that replaces this Agreement at least once a year not later than 31 July of each successive financial year for the next financial year.
- 3.3 This Agreement will terminate on the termination of the Employee's contract of employment for any reason.
- 3.4 The content of this Agreement may be revised at any time during the above-mentioned period to determine the applicability of the matters agreed upon. The Employee will be fully consulted before any such change is made.
- 3.5 If at any time during the validity of this Agreement the work environment alters (whether as a result of government or council decisions or otherwise) to the extent that the contents of this Agreement are no longer appropriate, the contents shall immediately be revised.

4 KEY PERFORMANCE AREAS (KPA's)

- 4.1 The Performance Plan (Annexure A) sets out-
- 4.1.1 The KPA's, KPI's and targets that must be met by the Employee; and
- 4.1.2 The time frames within which those KPA's, KPI's and targets must be met.
- 4.2 The KPA's, KPI's and targets reflected in Annexure A are set by the Employer in consultation with the Employee and based on the Integrated Development Plan, Service Delivery and Budget Implementation Plan (SDBIP) and the Budget of the Employer, and shall include KPA's, KPI's and targets, target dates and weightings.
- 4.2.1 The KPA's describe the main tasks that need to be done.
- 4.2.2 The KPI's provide the details of the evidence that must be provided to show that a KPA has been achieved.
- 4.2.3 The target dates describe the timeframe in which the work must be achieved.
- 4.2.4 The weightings show the relative importance of the KPA's to each other.

5 PERFORMANCE MANAGEMENT SYSTEM

- 5.1 The Employee agrees to participate in the performance management system that the Employer adopts or introduces for the Employer, management, and municipal staff of the Employer.
- 5.2 The Employee accepts that the purpose of the performance management system will be to provide a comprehensive system with specific performance standards to assist the Employer, management, and municipal staff to perform to the standards required.

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- 5.3 The Employer will consult the Employee about the specific performance standards that will be included in the performance management system as applicable to the Employee.
- 5.4 The Employee undertakes to actively focus towards the promotion and implementation of the KPA's (including special projects relevant to the employee's responsibilities) within the local government framework.
- 5.5 The criteria upon which the performance of the Employee shall be assessed shall consist of two components, both of which shall be contained in the Performance Agreement.
- 5.5.1 The Employee must be assessed against both components, with a weighting of 80:20 allocated to the KPA's and the Core Competency Requirements (CCRs) respectively.
- 5.5.2 Each area of assessment will be weighted and will contribute a specific part to the total score.
- 5.5.3 KPA's covering the main areas of work will account for 80% and CCRs will account for 20% of the final assessment.
- 5.6 The Employee's assessment will be based on his/her performance in terms of the outputs/outcomes (performance indicators) identified as per the attached Performance Plan (Annexure A), which are linked to the KPA's, and will constitute 80% of the overall assessment result as per the weightings agreed to between the Employer and Employee.
- 5.7 The CCR's will make up the other 20% of the Employee's assessment score. The CCRs of the City Manager are in Annexure A to this agreement.

CORE MANAGERIAL COMPETENCIES (CMC)	WEIGHT
Service Delivery Orientation	4
Human Capital Management (Compulsory)	4
Governance Leadership	4
Client Orientation and Customer focus (compulsory)	4
Financial Management (compulsory)	4
Total weight	20

6. EVALUATING PERFORMANCE

- 6.1 The Performance Plan (Annexure A) to this Agreement sets out -
- 6.1.1 The standards and procedures for evaluating the Employee's performance; and
- 6.1.2 The intervals for the evaluation of the Employee's performance.
- 6.2 Despite the establishment of agreed intervals for evaluation, the Employer may in addition review the Employee's performance at any stage while the contract of employment remains in force.
- 6.3 Personal growth and development needs identified during any performance review discussion must be documented in a Personal Development Plan as well as the actions agreed to and implementation must take place within set time frames.
- 6.4 The Employee's performance will be measured in terms of contributions to the goals and strategies set out in the Employer's IDP.
- 6.5 The annual performance appraisal will involve:
- 6.5.1 Assessment of the achievement of results as outlined in the performance plan:

- (a) Each KPA and its indicator(s) will be assessed according to the extent to which the specified standards or performance indicators have been met and with due regard to ad hoc tasks that had to be performed under the KPA.
- (b) An indicative rating on the five-point scale will be used for each KPA and indicator (see paragraph 6.6).

6.5.2 Assessment of the CCR's

- (a) Each applicable CCR and its indicator(s) will be assessed according to the extent to which the performance indicators and standards have been met.
- (b) An indicative rating on the five-point scale will be provided for each CCR and indicator (see paragraph 6.6).
- (c) This rating will be multiplied by the weighting given to each CCR during the contracting process, to provide a score.

6.5.3 Overall rating

An overall rating will be calculated. Such overall rating represents the outcome of the performance appraisal.

6.6 The assessment of the performance of the Employee will be based on the following rating scale for KPA's and CCRs:

Description		Rating	5-Point Rating
Outstanding performance	Performance far exceeds the standard expected of an employee at this level. The appraisal indicates that the Employee has achieved above fully effective results against all performance criteria and indicators as specified in the PA and Performance plan and maintained this in all areas of responsibility throughout the year.	5	150% and above
Performance significantly above expectations	Performance is significantly higher than the standard expected in the job. The appraisal indicates that the Employee has achieved above fully effective results against more than half of the performance criteria and indicators and fully achieved all others throughout the year.	4	130% -149%
Fully effective	Performance fully meets the standards expected in all areas of the job. The appraisal indicates that the Employee has fully achieved effective results against all significant performance criteria and indicators as specified in the PA and Performance Plan.	3	100% - 129%
Not fully effective	Performance is below the standard required for the job in key areas. Performance meets some of the standards expected for the job. The review/assessment indicates that the employee has achieved below fully effective results against more than half the key performance criteria and indicators as specified in the PA and Performance Plan.	2	60% - 99%
Unacceptable performance	Performance does not meet the standard expected for the job. The review/assessment indicates that the employee has achieved below fully effective results against almost all of the performance criteria and indicators as specified in the PA and Performance Plan. The employee has failed to demonstrate the commitment or ability to bring performance up to the level expected in the job despite management efforts to encourage improvement.	1	0% - 59%

- 6.7 Each KPI (outputs and CCR's) will be rated according to the abovementioned five-point scale. The score of each KPI is calculated as follows:

$$\text{Weight per indicator} \times \frac{\text{rate}}{3}$$

The sum of respectively all the output KPI scores and all the CCR KPI scores is converted to 80% and 20%. The sum of these two scores is used for calculating performance bonuses (see paragraph 11.2)

- 6.8 For purposes of evaluating the annual performance of the Acting City Manager, an evaluation panel constituted of the following persons must be established -

- 6.8.1 Executive Mayor;
- 6.8.2 Chairperson of the performance audit committee or the audit committee in the absence of a performance audit committee;
- 6.8.3 Member of the mayoral or executive committee or in respect of a plenary type municipality, another member of council;
- 6.8.4 Mayor and/or City Manager from another municipality; and
- 6.8.5 Member of a Ward Committee.

7. SCHEDULE FOR PERFORMANCE COACHING

- 7.1 The performance of each Employee in relation to his/her performance agreement shall be reviewed on the following dates with the understanding that reviews in the first and third quarter may be verbal if performance is satisfactory:

First quarter (July to September)	:	November 2023
Second quarter (October to December)	:	February 2024
Third quarter (January to March)	:	May 2024
Fourth quarter (April to June)	:	August 2024

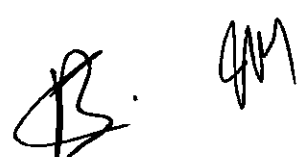
- 7.2 The responsibility for rescheduling a canceled coaching session will be with the individual who requested the rescheduling.
- 7.3 The fourth quarter coaching is followed up by a review which may be conducted concurrently with the coaching session.
- 7.4 The Employer shall keep a record of the mid-year coaching and annual assessment meetings.
- 7.5 Performance feedback shall be based on the Employer's assessment of the Employee's performance.
- 7.6 The Employer will be entitled to review and make reasonable changes to the provisions of Annexure "A" from time to time for operational reasons. The Employee will be fully consulted before any such change is made.
- 7.7 The Employer may amend the provisions of Annexure A whenever the performance management system is adopted, implemented and/or amended as the case may be. In that case the Employee will be fully consulted before any such change is made.

8. DEVELOPMENTAL REQUIREMENTS

The Personal Development Plan (PDP) for addressing developmental gaps is included as Annexure B.

9. OBLIGATIONS OF THE EMPLOYER

- 9.1 The Employer shall -



- 9.1.1 Create an enabling environment to facilitate effective performance by the employee;
- 9.1.2 Provide access to skills development and capacity building opportunities.
- 9.1.3 Work collaboratively with the **Employee** to solve problems and generate solutions to common problems that may impact on the performance of the **Employee**;
- 9.1.4 on the request of the **Employee** delegate such powers reasonably required by the **Employee** to enable him / her to meet the performance objectives and targets established in terms of this Agreement; and
- 9.1.5 make available to the **Employee** such resources as the **Employee** may reasonably require from time to time to assist him/her to meet the performance objectives and targets established in terms of this Agreement.

10. CONSULTATION

- 10.1 The **Employer** agrees to consult the **Employee** timeously where the exercising of the powers will have amongst others –
 - 10.1.1 A direct effect on the performance of any of the **Employee's** functions;
 - 10.1.2 Commit the **Employee** to implement or to give effect to a decision made by the **Employer**; and
 - 10.1.3 A substantial financial effect on the **Employer**.
- 10.2 The **Employer** agrees to inform the **Employee** of the outcome of any decisions taken pursuant to the exercise of powers contemplated in 10.1 as soon as is practicable to enable the **Employee** to take any necessary action without delay.

11. MANAGEMENT OF EVALUATION OUTCOMES

- 11.1 The evaluation of the **Employee's** performance will form the basis for rewarding outstanding performance or correcting unacceptable performance.
- 11.2 A performance bonus of between 5% and 14% of the all-inclusive annual remuneration package may be paid to the **Employee** in recognition of outstanding performance to be constituted as follows:

Score	Performance Rating		Bonus Amount
5	Score Above 150%	Outstanding Performance	10%-14% of Total Package
4	Score of 130% - 149%	Significantly above Expectation	5% - 9% of Total Package
3	Score of 100% - 129%	Fully effective	0%
2	Below 100%	Not fully Effective and Unacceptable Performance	No Bonus but Remedial Action is required

- 11.3 In the case of unacceptable performance, the **Employer** shall –
 - 11.3.1 Provide systematic remedial or developmental support to assist the **Employee** to improve his or her performance; and
 - 11.3.2 After appropriate performance counseling and having provided the necessary guidance and/ or support as well as reasonable time for improvement in performance, the **Employer** may

consider steps to terminate the contract of employment of the Employee on grounds of unfitness or incapacity to carry out his or her duties.

12. DISPUTE RESOLUTION

- 12.1 Any disputes about the nature of the employee's performance agreement, whether it relates to key responsibilities, priorities, methods of assessment and/ or salary increment in the agreement, must be mediated by -
(a) in the case of the municipal manager, the MEC for local government in the province within thirty (30) days of receipt of a formal dispute from the employee, or any other person designated by the MEC; and
- 12.2 Any disputes about the outcome of the employee's performance evaluation, must be mediated by-
(a) in the case of the municipal manager, the MEC for local government in the province within thirty (30) days of receipt of a formal dispute from the employee, or any other person designated by the MEC; and
- 12.3 In the event that the mediation processes contemplated above fails, clause 22 of the Contract of Employment shall apply.


13. GENERAL

- 13.1 The contents of this agreement and the outcome of any review conducted in terms of Annexure A may be made available to the public by the Employer.
- 13.2 Nothing in this agreement diminishes the obligations, duties, or accountabilities of the Employee in terms of his/her contract of employment, or the effects of existing or new regulations, circulars, policies, directives, or other instruments.
- 13.3 The performance assessment results must be submitted to the relevant structures of the CoT within thirty (30) days after conclusion of the assessment.

Thus, done and signed at PRETORIA on this the 31 day of July 2023

AS WITNESSES:

1. _____




EMPLOYEE

2. _____

AS WITNESSES:

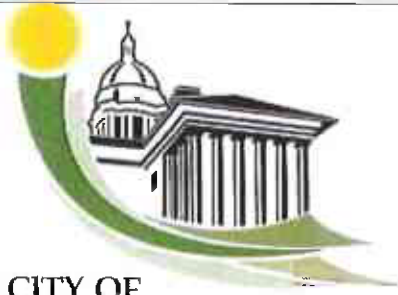
1. _____



EMPLOYER (Executive Mayor)

2. _____





CITY OF
TSHWANE
IGNITING EXCELLENCE

ANNEXURE A PERFORMANCE PLAN

FOR

**Mr Johann Mettler
City Manager**

J. Mettler *AM*

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1. PURPOSE

The performance plan defines the Council's expectations of the City Manager's performance agreement to which this document is attached and Section 54 (a) of the Municipal Systems Act, which provides that performance objectives and targets must be based on the key performance indicators as set in the Municipality's Integrated Development Plan (IDP) and SDBIP, as reviewed annually.

2. OBJECTIVES OF LOCAL GOVERNMENT

The following objectives of local government informed the IDP of the CoT and will inform the City Manager's performance against set performance indicators:

- 2.1 Provide democratic and accountable government for local communities.
- 2.2 Ensure the provision of services to communities in a sustainable manner.
- 2.3 Promote social and economic development.
- 2.4 Promote a safe and healthy environment.
- 2.5 Encourage the involvement of communities and community organisations in the matters of local government.

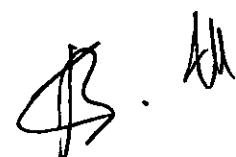
3. SCORECARD OF THE CITY MANAGER

- 3.1 The City of Tshwane approved ten (10) strategic priorities in the IDP of 2022-2026. The targets to achieve the objectives for the FY 2023-24 are defined in the EM approved SDBIP of 2023-24. The CM is to ensure that commitments made by the EM, Mayoral Committee and Council are achieved.

A key principle is that owner departments must lead all the programmes allocated to them in the SDBIP, and ensure that contributor departments contribute, comply and report.

The scorecard of the City Manager is made up of the following:

- Core managerial competencies of the CM (3.2 below)
- Core service delivery targets of the CM (3.3 below)

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3.2 CORE MANAGERIAL COMPETENCIES OF THE CITY MANAGER

THE CORE MANAGERIAL COMPETENCIES FORM 20% OF THE CITY MANAGER TOTAL SCORE.

The core managerial competencies form 20% of the City Manager total score. The core managerial competencies consist of the following and are scored as follows:

CORE MANAGERIAL COMPETENCIES (CMC)	CoT STRATEGIC PRIORITY	DEFINITION OF STRATEGIC PRIORITY	WEIGHT
Financial Management (Compulsory)	2 Provide stringent financial management and oversight	<ul style="list-style-type: none"> Ensuring financial synergy (balance between where to invest, where to harvest, how to balance risk and how to ensure customers pay) Ensure financial liquidity (ability to be in a positive cash flow position, to be able to pay our short term financial obligations) Effective and efficient revenue, debtor and credit rating system. The system must ensure financial synergies that will ensure the optimum receipt of payment for services provided. Re-evaluation of the financial management system. Ensuring that contracts or service level agreements are signed within the stipulated timeframe. An improved credit rating to negotiate better terms with regards external funding and loans, increase the level of public private partnership interventions and funding from both Provincial and National Government Ensuring that creditors invoices are processed and submitted to within 15 days of receipt. Ensuring that purchase orders are created before any work is performed. Ensuring compliance with requirements of the asset management policy, MFMA and Standards of GRAP 	4%
Service Delivery Orientation	9 A professional public service that drives accountability and transparency	<ul style="list-style-type: none"> The ability to explore and implement new ways of delivering services that contribute to the improvement of municipal processes to achieve municipal goals. Internal control system encompassing legislation, policies, procedures and people. Directing and control management activities with good systems and processes. Focus on the integration of systems and processes. Managing our processes to achieve economies of scale or value chain integration. Establishment of entities in line with Section 93(F) of the Local Government Municipal Systems Act Ensuring achievement of business plans targets 	4%
People Management and Empowerment (Compulsory)	9 A professional public service that drives accountability and transparency	<ul style="list-style-type: none"> Capacitate people on business processes to be effective leaders. Putting in place processes and steps to create entrepreneurship, ownership and instill a sense of pride in achieving the vision and mission of CoT. Effective decision-making through empowered leaders. Building continuity and sustainability of institutional arrangements. Leadership taking ownership of decision and results. 	4%

CORE MANAGERIAL COMPETENCIES (CMC)	COT STRATEGIC PRIORITY	INTENTION OF STRATEGIC PRIORITY	Weight
Governance Leadership	9 A professional public service that drives accountability and transparency	<ul style="list-style-type: none"> • Building a centre of excellence through research and development. • Ensuring that employees are trained in line with the WSP • Ensuring that performance agreements with plan of subordinates are signed by 31 July • Ensuring that performance reviews for subordinates are conducted. • Ensuring that skills audits for employees are conducted. • To implement effective Change Management initiatives in department or region • Able to promote, direct and apply professionalism in managing risk and compliance requirements of the Department/Division/Section and apply a thorough understanding of governance practices and obligations. • Ensuring implementation of MAYCO, EXCO and Council resolution • Ensuring that repeat findings are reduced for both internal and external audit 	4%
Client Orientation and Customer Focus (Compulsory)	9 A professional public service that drives accountability and transparency	<ul style="list-style-type: none"> • Understands the service needs of a client / customer (internal or external) and actively focuses on anticipating's meeting and exceeding the needs in a timely and appropriate manner. • Having satisfied customers. • Positive customer relationships. • Implement Balro Pele to ensure an accessible and accountable service 	4%
Total			20

3.3 DETAILED SCORECARD OF THE CITY MANAGER

The Executive Mayor presents the state of the city address on an annual basis to inform the public about the plans of the city in delivering of services. It is therefore imperative that those are aligned in the delivery plans of the city to ensure implementation. The MSA, MFMA states the city manager as the accounting officer on the overall administration of the municipality. The Performance Agreement should therefore be reflective of these responsibilities and accountabilities. The scorecard of the City Manager is outlined as followed:

KEY DELIVARABLE PROJECTS

The detailed scorecard of the CM summarises the specific requirements of the CM in 3.1 and 3.2 above and indicates in detail how the items above are measured and scored.

Key Performance Area	Strategic Priority	Key Performance Indicator	Weight	Baseline as at 30/03/2023	Year-end Target	Quarterly Roll Out of year-end target				S-Point Rating	Evidence Reference
						Q1	Q2	Q3	Q4		
Provision of electricity and water services	Prioritisation of the electrical grid and water infrastructure	% of water and sanitation indicators under pillar 1 achieved (all 4 indicators)	6	30%	55%	55%	55%	55%	55%	0% - 59% = 1 60% - 99% = 2 100% - 129% = 3 130% - 149% = 4 150% + = 5	SDBIP * Quarterly performance report
						50%	50%	50%	50%	0% - 59% = 1 60% - 99% = 2 100% - 129% = 3 130% - 149% = 4 150% + = 5	
		Percentage of unplanned outages that are restored to supply within industry standard timeframes		42%	65%	65%	65%	65%	0% - 59% = 1 60% - 99% = 2 100% - 129% = 3 130% - 149% = 4 150% + = 5	SDBIP * Quarterly performance report	

Key Performance Area	Strategic Priority	Key Performance Indicator	Weight	Baseline as at 30/03/2023	Year-end Target	Quarterly Roll Out of year-end target				Evidence Reference											
						Q1	Q2	Q3	Q4												
Effective Financial Management	Priority 2: Provide stringent financial management and oversight	% of Group Financial Services indicators under priority 2 achieved (all 30 indicators)	25	New KPI	50%	50%	50%	50%	50%	SDBIP * Quarterly performance report											
						0%	59%	1	60%		99%	2	100%	129%	3	130%	149%	4	150%	++	5
						0%	59%	1	60%		99%	2	100%	129%	3	130%	149%	4	150%	++	5
Job intensive and economic development	Priority 3. A business-friendly city that promotes employment and economic growth.	% of Economic Development indicators under strategic priority 3 achieved (all 6 indicators)	4	New KPI	50%	50%	50%	50%	50%	SDBIP * Quarterly performance report											
						0%	59%	1	60%		99%	2	100%	129%	3	130%	149%	4	150%	++	5
						0%	59%	1	60%		99%	2	100%	129%	3	130%	149%	4	150%	++	5
Enhanced Community Safety and management (Emergency Services Tshwane Metro Police Department)	Priority 4: Enhancing city safety, security and emergency services	Number of individuals connected to apprenticeship and learnerships through municipal interventions	10	123	120	0	0	0	120	SDBIP * Quarterly performance report											
						0%	59%	1	60%		99%	2	100%	129%	3	130%	149%	4	150%	++	5
						0%	59%	1	60%		99%	2	100%	129%	3	130%	149%	4	150%	++	5
STRATEGIC PRIORITY 3: ENHANCING CITY SAFETY, SECURITY AND EMERGENCY SERVICES																					
Enhanced Community Safety and management (Emergency Services Tshwane Metro Police Department)	Priority 4: Enhancing city safety, security and emergency services	Number of By-Law Policing Operations/ Interventions executed	10	589	509	127	127	127	128	SDBIP * Quarterly performance report											
						0%	59%	1	60%		99%	2	100%	129%	3	130%	149%	4	150%	++	5
						0%	59%	1	60%		99%	2	100%	129%	3	130%	149%	4	150%	++	5
Enhanced Community Safety and management (Emergency Services Tshwane Metro Police Department)	Priority 4: Enhancing city safety, security and emergency services	Number of Road Policing Operations/ Interventions executed	10	934	815	203	204	204	204	SDBIP * Quarterly performance report											
						0%	59%	1	60%		99%	2	100%	129%	3						
						0%	59%	1	60%		99%	2	100%	129%	3						

Key Performance Area	Strategic Priority	Key Performance Indicator	Weight	Baseline as at 30/03/2023	Quarterly Roll Out of year-end target				Evidence Reference			
					Year-end Target	Q1	Q2	Q3		Q4	50 Point Rating	
		Interventions executed								130% - 149% = 4 150% += 5		
		Number of Crime Prevention Operations/ Interventions executed		1 649	1 616	404	404	404	404	404	0% - 59% = 1 60% - 99% = 2 100% - 129% = 3 130% - 149% = 4 150% += 5	SDBIP * Quarterly performance report
		Percentage compliance with the required attendance time for structural firefighting incidents		79,98%	75%	75%	75%	75%	75%	75%	0% - 59% = 1 60% - 99% = 2 100% - 129% = 3 130% - 149% = 4 150% += 5	SDBIP * Quarterly performance report
		Number of municipal critical infrastructure plans that are in place to deal with impending and actual disasters		7	10	2	3	2	3	3	0% - 59% = 1 60% - 99% = 2 100% - 129% = 3 130% - 149% = 4 150% += 5	SDBIP * Quarterly performance report
SIXA - SIX PRIORITY 5 MAIN AREA OF CLEAN AND PROTECTED NATURAL ENVIRONMENT												
To strengthen good governance	Priority 5: Maintaining a clean and protected natural environment.	Percentage of known informal settlements receiving basic refuse removal services	8	100%	100%	100%	100%	100%	100%	100%	0% - 59% = 1 60% - 99% = 2 100% - 129% = 3	SDBIP * Quarterly performance report
		Percentage of formal areas provided with		90%	65%	85%	85%	85%	85%	85%	0% - 59% = 1 60% - 99% = 2 100% - 129% = 3	SDBIP * Quarterly performance report

Key Performance Area	Strategic Priority	Key Performance Indicators	Weight	Baseline as at 30/06/2023	Year-end Target	Quarterly % out of year-end target				5-Point Rating	Evidence Reference	
						Q1	Q2	Q3	Q4			
Maintenance of road infrastructure and provision of public transportation	Priority 6: Maintenance and expansion of road infrastructure and public transportation	weekly waste collection services									130% - 149% = 4 150% += 5	
		Percentage of biodiversity priority area within the municipality		3.5%	3.5%	0%	0%	0%	3.5%		0% - 59% = 1 60% - 99% = 2 100% - 129% = 3 130% - 149% = 4 150% += 5	SDBIP * Quarterly performance report
		Percentage of biodiversity priority areas protected		71.07%	71.07%	0%	0%	0%	71.07%		0% - 59% = 1 60% - 99% = 2 100% - 129% = 3 130% - 149% = 4 150% += 5	SDBIP * Quarterly performance report
STRATEGIC PRIORITY 7: MAINTENANCE AND EXPANSION OF ROAD INFRASTRUCTURE AND PUBLIC TRANSPORTATION												
Maintenance of road infrastructure and provision of public transportation	Priority 6: Maintenance and expansion of road infrastructure and public transportation	% of ROC indicators under priority 6 achieved (all 4 indicators)	6	14%	40%	40%	40%	40%	40%		0% - 59% = 1 60% - 99% = 2 100% - 129% = 3 130% - 149% = 4 150% += 5	SDBIP * Quarterly performance report
		% of roads and transport indicators under priority 6 achieved (all 8 indicators)		40%	65%	65%	65%	65%	65%		0% - 59% = 1 60% - 99% = 2 100% - 129% = 3 130% - 149% = 4 150% += 5	SDBIP * Quarterly performance report
STRATEGIC PRIORITY 7: A CARING CITY THAT SUPPORTS THE VULNERABLE AND PROVIDES SOCIAL RELIEF												

Key Performance Area	Strategic Priority	Key Performance Indicator	Weight	Baseline as at 30/03/2023	Year-end Target	Quarterly Rollout of year-end target				5-Point Rating	Evidence/Remarks
						Q1	Q2	Q3	Q4		
Provision of services to the vulnerable and provision of social relief	Priority 7: A caring city that supports the vulnerable and provides social relief	% of community and social development indicators under priority 7 achieved (all 2 indicators)	6	100%	100%	100%	100%	100%	100%	0% - 59% = 1 60% - 99% = 2 100% - 129% = 3	SDBIP * Quarterly performance report
		% of Human Settlements indicators under priority 7 achieved		44%	70%	70%	70%	70%	70%	0% - 59% = 1 60% - 99% = 2 100% - 129% = 3 130% - 149% = 4 150% + = 5	SDBIP * Quarterly performance report
Improved accountability and transparency	Priority 9: A professional public service that drives accountability and transparency	% of OCM indicators under priority 9 achieved	8	New KPI	50%	50%	50%	50%	50%	0% - 59% = 1 60% - 99% = 2 100% - 129% = 3 130% - 149% = 4 150% + = 5	SDBIP * Quarterly performance report
		Percentage of official complaints responded to through the municipal complaint management system		93.56%	90%	90%	90%	90%	90%	0% - 59% = 1 60% - 99% = 2 100% - 129% = 3 130% - 149% = 4 150% + = 5	SDBIP * Quarterly performance report
		% of Office of the Chief Whip indicators under pillar 9 achieved		New KPI	50%	50%	50%	50%	50%	50%	0% - 59% = 1 60% - 99% = 2 100% - 129% = 3 130% - 149% = 4

Key Performance Area	Strategic Priority	Key Performance Indicator	Target	Baseline as at 30/03/2023	Year-end Target	Quarterly Roll Out of year-end target				5-Point Rating	Evidence Reference	
						Q1	Q2	Q3	Q4			
											150% + = 5	
		% of Group Human Capital indicators under Pillar 9 achieved		New KPI	50%	50%	50%	50%	50%		0% - 59% = 1 60% - 99% = 2 100% - 129% = 3 130% - 149% = 4 150% + = 5	SDBIP * Quarterly performance report
STRATEGIC PRIORITY: CREATING A HEALTHY AND VIBRANT CITY												
Ensuring a healthy and vibrant city	Priority 10: Creating a healthy and vibrant city	Percentage of City of Tshwane PHC providing immunization for children under 1 year of age	8	100%	100%	100%	100%	100%	100%		0% - 59% = 1 60% - 99% = 2 100% - 129% = 3	SDBIP * Quarterly performance report
		Percentage of City of Tshwane PHC implementing PMTCT program		100%	100%	100%	100%	100%	100%		0% - 59% = 1 60% - 99% = 2 100% - 129% = 3	SDBIP * Quarterly performance report
		Percentage of City of Tshwane PHC providing HIV testing facilities for pregnant women		100%	100%	100%	100%	100%	100%		0% - 59% = 1 60% - 99% = 2 100% - 129% = 3	SDBIP * Quarterly performance report

Key Programme Area	Strategy Priority	Key Performance Indicator	Weight	Baseline as at 30/03/2023	Year-end Target	Quarterly Roll Out of year-end target				Stretching	Evidence Reference
						Q1	Q2	Q3	Q4		
		Number of inland water samples tested for monitoring purposes		112	240	60	120	180	240	0% - 59% = 1 60% - 99% = 2 100% - 129% = 3	SDBIP * Quarterly performance report
SUB-TOTAL FOR CORE DELIVERY PROGRAMMES			80								
SUB TOTAL FOR CORE MANAGEMENT COMPETENCIES			20								
TOTAL			100								

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ANNEXURE B PERSONAL DEVELOPMENT PLAN

Learning and Development Need	Type of Development	Time-frame	Who is responsible	Further comments
Provide a specific description of the desired change (e.g. skills to be gained, knowledge acquired, topics/themes/content covered)	E.g. Course, workshop, conference, self-development (researcher, reading, etc.)	E.g. Within a specific performance cycle. (July - June)	E.g. Incumbent or his/her Manager. Also specify the accredited Service Provider	E.g. Resource requirements, additional notes.
Enhanced strategic management and execution	Strategic management and leadership coaching	Feb 24 - June 24	Accredited service provider	

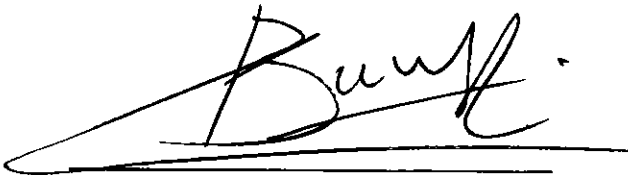
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4 ACCEPTANCE OF THE PLAN

Performance plan for Mr Johann Mettler: City Manager for the Period: July 2023 to June 2024

Signed and accepted by the incumbent Mr Johann Mettler: 

Date: 31/07/2023

Signed by the incumbent's immediate supervisor:
Cllr Cilliers Brink 

Date: 31/07/2023

